



## Royal Freemasons' Benevolent Institution

Tuesday 19 July 2022

Dear staff,

### **RE: RFBI Glen Innes Masonic Village wing closures**

I am writing to inform you that to ensure we are able to provide the best care to our existing residents at RFBI Glen Innes Masonic Village, a decision has been made to close one wing in the Village. The CWA wing will officially close on 5 August, 2022 and residents will be transitioned to their new rooms commencing 3 August, 2022.

Residents currently living in CWA will move to and be supported in B Wing. Please be assured, a comprehensive audit of B Wing has been conducted to ensure suitability for transfer of residents from CWA.

RFBI Glen Innes Masonic Village is committed to our Vision to create happy and active communities for older people, through exceptional services and accommodation in NSW and the ACT. The purpose of this transition is to ensure we can focus our efforts on recruiting and training RFBI staff in order to maintain the quality of care and support provided by all RFBI Villages. The transition will also allow us to consolidate the areas staff are working and better respond to the needs of our residents.

I can confirm that this change will not impact your employment conditions. Staff currently working in CWA will be redeployed to other areas of the Village to continue providing care and support to our residents. New rosters for CSE's and Hospitality staff have been developed and these will be displayed and discussed with impacted staff.

Following today's announcement, I will be conducting individual discussions with residents and representatives regarding room transitions. I ask for your support to ensure this transition is as seamless as possible for our residents and provide minimal disruption.

If you have any questions or concerns please contact me on 02 5733 1000 or email [ksilvia@rfbi.com.au](mailto:ksilvia@rfbi.com.au).

Kind regards,

Kerry Silvia  
Acting General Manager