

26 April 2023

Mr Gerard Hayes General Secretary Health Services Union NSW/ACT/QLD Locked Bag 3 AUSTRALIA SQUARE NSW 1215

By email: secretary@hsu.asn.au

Re: NSW Health Pathology Senior Leadership – ICT Structure Reviews

Dear Mr Hayes,

Further to my correspondence in early November 2022, I am writing to update you with progress on the review of our senior leadership structure for the ICT portfolio.

As you will be aware, we are exploring changes to the ICT leadership team to ensure that we have the right structure and capabilities in place as we prepare for the Fusion and our first statewide Laboratory Information Management System.

While the ICT portfolio has already:

- played a leading role in many of the key strategic priorities, project and enablers that are shaping NSWHP systems
- supported and maintained the critical infrastructure that is integral to clinical decision making and patient care
- managed the technology services that allows NSWHP to deliver high quality, efficient and effective pathology services across NSW

the proposed changes will help to not only reinforce the ICT portfolio as critical partner to NSWHP Clinical Operations but also its important role in transforming how pathology services are delivered to patients, customers and health stakeholders in the future.

We have been working closely with our Chief Information Officer (CIO) and Chief Medical Information Officer (CMIO) to create new ICT leadership positions to give effect to the review of the ICT structure, and we anticipate recruitment to commence shortly to these leadership roles.



During March 2023, the ICT portfolio held an online Townhall meeting followed by a 2-day workshop to share the leadership changes with all ICT staff and to encourage questions and comments. Both events were well attended and generated a lot of interest, engagement and feedback, which is now being collated to inform the restructure moving forward and to share with staff together with mechanisms for further formal and informal (and anonymous) feedback.

We will continue to provide updates as the ICT restructure continues. In the meantime, please feel free to reach out with any questions or feedback at deanna.paulin@health.nsw.gov.au or if you would like to discuss this in more detail.

Yours sincerely

Dr Deanna Paulin Director, People & Culture NSW Health Pathology