BLACKTOWN AND MOUNT DRUITT HOSPITALS
WE'RE GROWING

NSW GOVERNMENT Health
Western Sydney Local Health District

Mr Gerard Hayes
Secretary
Health Services Union NSW
Level 2, 109 Pitt Street
SYDNEY NSW 2000
secretary@hsu.asn.au

Dear Mr Hayes,

Re: Proposed changes to the Administration Team, Cancer Care Services

I am writing to provide the Health Services Union (HSU) with an update on the proposed service improvements for the Cancer, Haematology and Supportive Care Services Administration Team for Blacktown & Mount Druitt hospitals.

Proposed Change
The Cancer, Haematology and Supportive Care Services are streamed across Blacktown and Mount Druitt hospitals. In February 2019 a change was proposed to align all administrative staff working within the Cancer, Haematology and Supportive Care Services under one team leader. This change will require staff to rotate through a variety of roles within the Cancer Services stream across Blacktown and Mount Druitt hospitals on a fortnightly basis.

Benefits of the Change
The proposed changes will enhance the service provided to our patients and provide a number of benefits for staff which include further professional development, better access to a single point of contact manager, better leave coverage, consistent and standardised processes and systems, stronger ties to clinical staff, enhancement of the patient journey.

Impact on Staff
As a part of the change the positions will be rostered as part of the administration team that will work across Blacktown and Mount Druitt hospitals. Staff within the team are rostered on a fortnightly rotating roster across all reception workstations for the Service.

Consultation to Date
Between February and June 2019 there was a range of consultative meetings held to discuss this proposed change with staff. HSU was also invited to provide their input on a number of occasions however offered no objection. WSLHD responded to COVID in early 2020 and the change was postponed. WSLHD now plan to introduce this change on 1 November 2020 and consultation with impacted staff occurred again in August 2020.

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WSLHD-BMDHEXEC@health.nsw.gov.au

Planned Next Steps

WSLHD are of the belief that the impacted staff have been thoroughly consulted and consultation with the HSU has been attempted on more than one occasion. General consensus from the team is that they are happy and excited with the proposed change. There has been no issues raised from any of the staff members currently located at Blacktown hospital. While the staff member at Mount Druitt hospital has voiced her objection to the change she has not provided any valid reason for not implementing the change.

WSLHD now advise that the rotating roster will take effect on 1 November 2020. If the HSU has any concerns they wish to have considered please provide them in writing to Ms Samantha Weiley, Senior HR Business Partner, by close of business 9 October 2020.

Yours sincerely

Bobbi Henao Urrego
A/General Manager
Blacktown and Mount Druitt Hospitals, WSLHD

Date: 16/9/2020.

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