

Mr Gerrard Hayes
General Secretary
Health Services Union
L2/109 Pitt St
Sydney NSW 2000

Via Email: info@hsu.asn.au

Attention: Ms Kym Morgan, HSU Organiser

RE: Brookvale Community Health Centre (BCHC) Security Trial

Dear Ms Morgan

I write with reference to the extended BCHC security trial (the trial) and our commitment to advise you of the outcome the trial as outlined in our previous correspondence dated 8 June 2023.

Context of Trials

Trial One

The initial trial was undertaken for the period 26 September 2022 - 3 April 2023. This trial provided on-site Security services coverage between 07:30 and 22:30, 7 days a week.

Following finalisation of the initial trial, a review of data/incidents and assessment of on-going risk was undertaken. It was concluded the evidence did not support implementation of the Security services offered as part of the trial on an ongoing basis.

Trial Two

Following consultation with the Health Services Union and NSW Nurses and Midwives Association, Northern Sydney Local Health District (NSLHD) progressed with an extended trial with on-site Security Services providing coverage between 14:30– 22:30, 7 days a week. This commenced on 19 June 2023.

Security Enhancements

To compliment the trials, the following security enhancements have been implemented:

- The number of CCTV cameras monitoring external areas (including movement points around NSP, OTP & Car park) have been increased and is connected to the Mona Vale Hospital security office, allowing for 24/7 remote connectivity for monitoring purposes. Further, Transport for NSW have cameras at the boom gate monitoring licence plate details for all cars entering the car park.
- Alarms are monitored on a 24/7 basis, and an external security company is engaged to respond to alarms and random external security patrols are carried out overnight.
- Fixed and portable duress alarms and pendants have been introduced to BCHC and there is a help point intercom in place in the carpark.

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- The fire cupboards which house the fire equipment including the hose and extinguishers have been fixed with audible tamper seals, and the fire stairs have an accessible exit point on the ground floor with a security pass required to exit on all other levels. Both of these measures will undergo routine inspection from NSLHD engineering staff.
- IRT teams are in place at BCHC, relevant staff have been trained in VPMT, and code black procedures have been created.

Assessment of Trial Two

In assessing the overall security trial since 19 June 2023 to date, reviewing the incident data and considering the enhanced security measures implemented, NSLHD are of the view there is insufficient incident data to support any on-going trials and to provide fixed site Security services.

Therefore, at this stage trial two will be concluded on 4 December 2023.

NSLHD will continue to monitor BCHC data as part of the on-going assessment of risk process.

Consultation on-going

NSLHD invites you to provide any additional feedback as part of the consultation process. Feedback can be provided to James.Stormon@health.nsw.gov.au by close of business 1 December 2023.

Staff and Site Management at BCHC be advised that NSLHD will not be continuing with the trial.

If you require any additional information please contact me on 0407 405 483 or via email James.Stormon@health.nsw.gov.au.

Alternatively, you may wish to contact Mr Michael Cowell, NSLHD Security Services Manager, at Michael.Cowell@health.nsw.gov.au.

Yours sincerely



James Stormon
A/General Manager
Mona Vale Hospital
Northern Sydney Local Health District

Date: 21.11.23

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