

Service Model

Principles of Care

This document sets out a model of care to underpin the delivery of a quality endoscopic service delivered in a purpose-built suite. The population of WSLHD should have access to safe, high-quality services in an appropriate location, within an appropriate timeframe. This philosophy underlies the development of an integrated network for endoscopic services across the District.

Core characteristics of this model include:

- Efficiently delivered care based on current medical evidence leading to quality outcomes.
- Networking of service across the WSLHD district
- Services will aim to exceed the national Quality and Safety standards in endoscopy practices (including Colonoscopy Clinical Standards).
- Access to services will be equitable and timely, commensurate with clinical need.
- Healthcare delivered in one location and as an ambulatory patient wherever possible.
- Reducing the need for patients to be admitted to hospital.
- Provide evidence - based practice and innovation, continually evolving according to changing needs and technology
- Endoscopy services will be closely integrated with the relevant medical and surgical services.
- The service will provide opportunities for teaching and training of specialist doctors, medical students, and nurses
- Minimise admission and/or readmission due to delayed wait for treatment
- Ensure a multidisciplinary approach sensitive to those of cultural diversity including those of Aboriginal and Torres Strait Islander heritage.