



**ACT**  
Government

**Canberra Health  
Services**

Mr Gerard Hayes  
Secretary  
Health Services Union  
[secretary@hsu.asn.au](mailto:secretary@hsu.asn.au)

Dear Mr Hayes

### **Consultation – Proposal for Emergency, Access and Flow Unit**

Canberra Health Services is seeking feedback on the merits of a proposal to create an Emergency, Access and Flow Unit reporting directly to the Chief Operating Officer.

This unit would bring together the functions of the Emergency Department, Patient Flow and Central Health Intake; see attached consultation paper.

Consultation is open and will close on Friday 2 September 2022. Feedback can be provided to [CHSCOO@act.gov.au](mailto:CHSCOO@act.gov.au)

Yours sincerely

Cathie O'Neill  
**Chief Operating Officer**  
11 August 2022