

Control Centre Officer Award Demands

Same Job, Same Pay

- Equalise nonclinical control staff pay with paramedic control centre staff pay

Fair access to leave

- Equalise nonclinical control staff leave with paramedic control centre staff leave
- Increased sick leave

Hours of work

- Fair rostering practices
- Reduction of night shift for workers over the age of 50 or after 20yrs service

Fair compensation for extra duties

- Training allowance

Fair and safe opportunity for breaks

- Missed cribs allowance
- Relief officer ratio

Clinical Safety Officers for Dispatch and Calltakers

- Permanent clinical safety support in all rooms

Mandatory Continuous learning

- Dedicated training shifts built into roster

Fair access to roles

- Temporary/Secondment roles to be advertised (after determined time away from position)

Fair allowances and penalties

- Manual ops allowance
- Increase to public holiday penalty falling on a Sunday