Creating a new password

1. Click here to go to the HSU member portal sign in page. Please do not sign in yet!

If the above link does not work, go to <u>our homepage</u> and click on the 'Member Portal Login' button at the top right-hand corner of the page (above the yellow 'Join Today' button).

1	Visit our <u>COVID-19</u> hub for the latest guidance and information.			Select Language 🔻 Search Contact Us MEMBER PORTAL LOGIN			-		
HSU NSW+ACT-GLD	Why Join? 🗸	For Members v	Your Rights ~	Our Latest v	Stay Informed v	About Us 🗸	Q	JOIN TODAY	
			10			/ - 			

2. Click on 'Forgot password?' below the blue 'Sign in' button.

Sign In		
	Username	
	Password	
	□ Keep me signed in	
	Sign In	
	Forgot username? Forgot password? Create a new account	4

3. You will now be taken to the 'Forgot my Password' pop up page. Please enter the email address that is linked to your membership where it says 'Username'. Next click on the blue 'Submit' button.



4. You should now see the following message:



5. Please go to your email inbox. You should have received an email from HSU titled 'Member Portal Password reset request'.

eceive	Folder View Help		
Archive	Reply Reply Forward All	Share to Teams	➡ Apps processed ▲ → To Manager ▼ ➡ Team Email ▼
e	Respond	Teams	Quick Steps 🛛
<	Focused Other	By Date 🗸	Ť
3	∨ Today		
98	info@hsu.asn.au Member Portal Password r We received a request to	1:16 PM	

6. In this email you will find the link to the 'password reset' page. Please click on the link 'go to the password reset page' OR copy the URL down the bottom of the email and paste this into your browser.

Attachments	+ Get more add-ins
We received a request to reset the password for the username 'AMACKEN'. If you made this request, go to the password reset page. This link is valid for 20 minute was requested.	s after the time it
 If you did not request to have your password reset, you can safely ignore this email.	
If clicking on the link does not work, you can copy and paste the following link into your browser's address window.	
https://members.lsu.an.au/Cone/Contacts/Sen_Inage/RvebsletReveSb82900-7ale=4765-9421- 348ceteas11&revettolen=Qiemc21usHvwdy1338HvWydwSpdcSHH/3dliqMGx8StoAVmp4s/NmOWpor1cvUmr4FT11a8Dd6U2cGNbGd2c65dGpP459/N2dsQV/TNTCreGURI/1281U1J/VBYRJbdWZseI8ceFU2QmpMFWlgWDW	VP/Z/ZIWWEIM29161RGQmiM5

7. After clicking on the link in the email, you will be taken to a 'Sign In' page. Please enter your new password twice using at least 7 characters. Then click on 'Submit'.

Sign In	
Please create a new pass immediately.	word for AMACKEN and click Submit. You will be signed in
*New password	4
*Confirm new password	
The password must be at	least 7 characters long.
Submit Cancel	

8. After entering your new password, you will be taken straight to your account in the member portal.