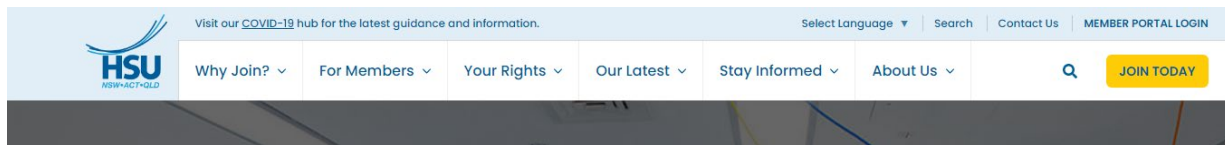


Creating a new password

1. Click [here](#) to go to the HSU member portal sign in page. ***Please do not sign in yet!***

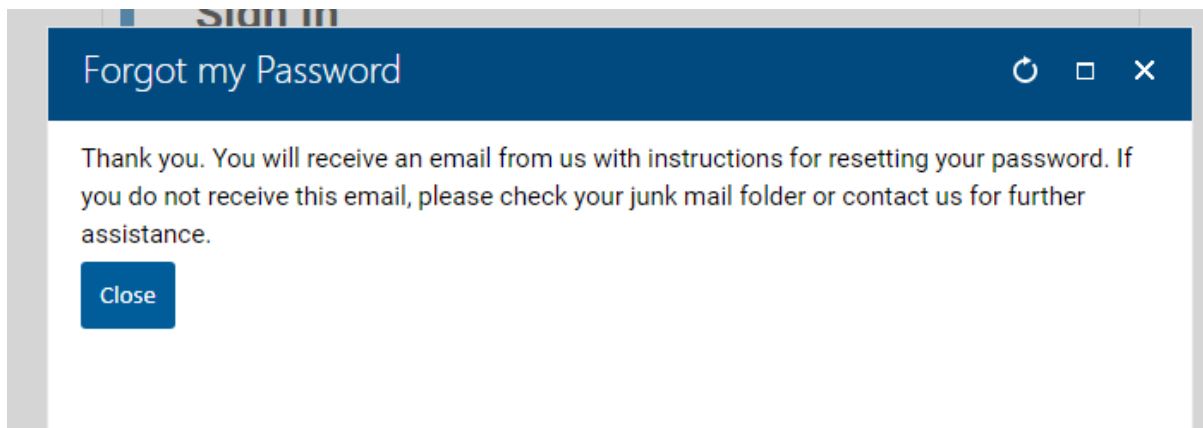
If the above link does not work, go to [our homepage](#) and click on the 'Member Portal Login' button at the top right-hand corner of the page (above the yellow 'Join Today' button).



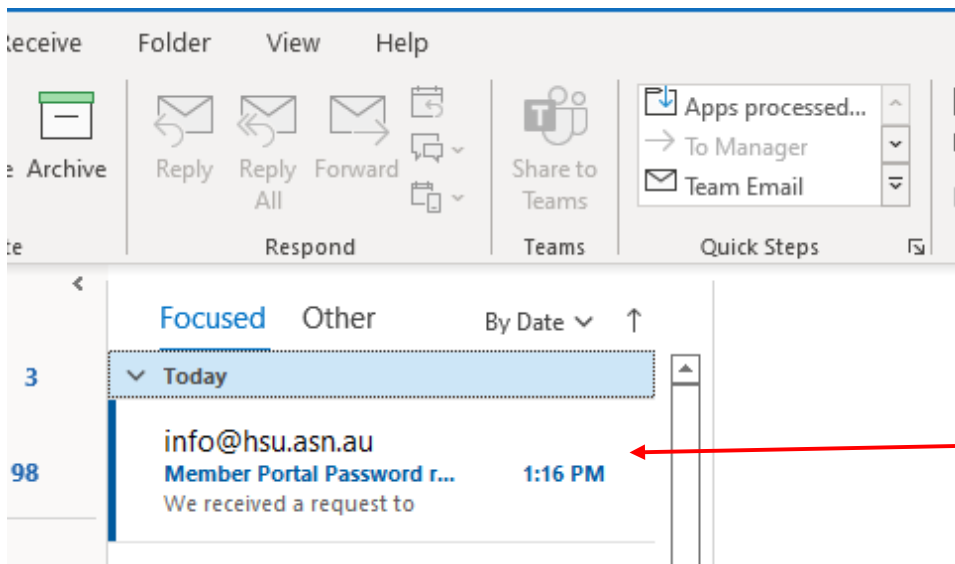
2. Click on 'Forgot password?' below the blue 'Sign in' button.

3. You will now be taken to the 'Forgot my Password' pop up page. Please enter the email address that is linked to your membership where it says 'Username'. Next click on the blue 'Submit' button.

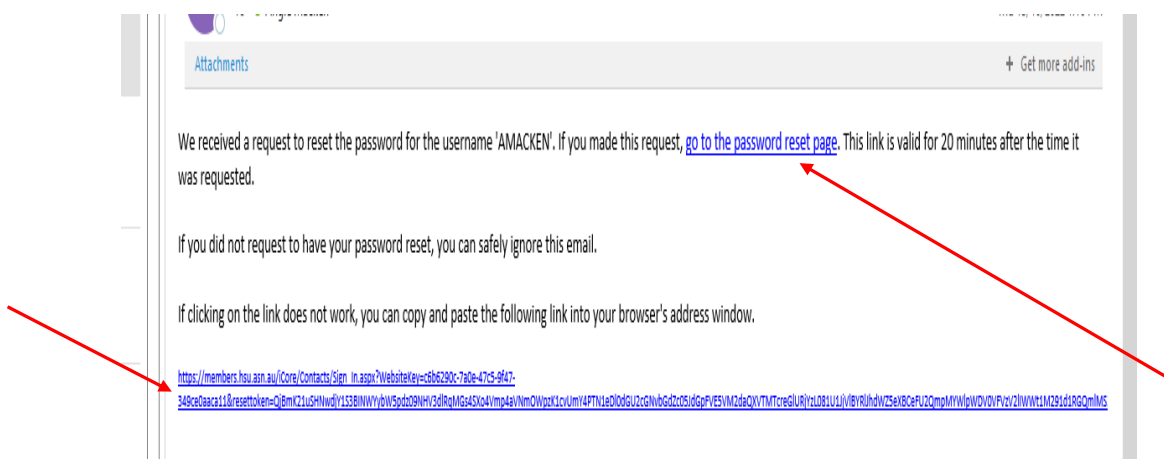
4. You should now see the following message:



5. Please go to your email inbox. You should have received an email from HSU titled 'Member Portal Password reset request'.



6. In this email you will find the link to the 'password reset' page. Please click on the link 'go to the password reset page' OR copy the URL down the bottom of the email and paste this into your browser.



7. After clicking on the link in the email, you will be taken to a 'Sign In' page. Please enter your new password twice using at least 7 characters. Then click on 'Submit'.

Sign In

Please create a new password for AMACKEN and click Submit. You will be signed in immediately.

*New password

*Confirm new password

The password must be at least 7 characters long.

8. After entering your new password, you will be taken straight to your account in the member portal.