Create Date: 3/07/2011 2:45 PM	-1741-	Document ID: FM6487
Author: Fifi Spechler	Health Support Services	Version: 1.0
Email: Fifi.Spechler@hss.health.nsw.gov.au	Division of: Shared Business Services	Modified: 1/12/2011 1:22:10 PM
Approved by: Glenn Hadfield - HSS	Applies to: All Environmental Facilities	Local ID: FM6487
Published Date: 1/12/2011 1:22:10 PM	The controlled version of this document appears on http://portal.htech.health.nsw.gov.au	Local Version: 1.0

### FM ENVIRONMENTAL SERVICES H.S.A 2 Day Shift (Position 8B on the roster) 0800-1600

			Allotted	
lospital	Maitland	Service Day/s 7 Days	time: 8 hrs	;
-	-		Date	

Department Level 1 Contact name Dept Head
Name Dominic Parente Signature

**Environmental Services Contact Number:** 

Date 28.4.22

**Revised** 30.3.22

71031

Routine	DUTIES
0800	Sign on the sign on sheet
	Collect 71031 from Security Office
	The position of Health and security assistant is a busy role with high activity and this can make balancing competing demands and tasks difficult and requires a flexible and attentive employee to be effective. With this in mind the following work routine is designed to give guidance only and a clear list of tasks to be achieved during the course of a shift.
	Proceed to the work area, which is level 1
	Complete a hand over from the night shift collecting relevant information for the commencing shift.
	Collect any cards from Theatre or ICU for the transport or care of patients.
	Respond to calls from the Recovery, Theatre, ICU, and X-Ray. Take Pts. to and from the Echo dept. as needed.
	Assist transfers in Birthing Unit, to theatre and radiology
	Unlock the After Hours Carpark at 10am or as close as possible
	Collect empty gas cylinders from the floor (Level 1) and return to the gas storage area (Store Equipment Room). Replace with full cylinders as required.
	Assist nursing staff with patient care. EG, lifts, turning, rolling, patient comfort.

	Follow correct manual handling procedures as needed
Safety	Follow Infection Control Precautions when transporting patients as needed
1600	At the end of the shift complete a hand over for the oncoming shift.
	Other duties as required by Supervisor, Manager or AHNM
	Transport patients throughout the facility as requested. Clean wheel chairs after each patient use. (This is an infection control requirement) This includes but is not limited to, Seat, seat back, arm rests, wheels, foot rests and frame.
	team, escort to ward and back to helipad. Assist team as required  Respond to code black calls on all wards and throughout hospitals.  Assist with patient seclusion as requested.
	Respond to helicopter retrievals and departures. Secure priority lift to level 7, retrieve
	Collect, bag and transport deceased persons to the body holding area, complete relevant paperwork.  Discharge bodies to the undertakers. With correct paperwork.

Create Date: 3/07/2011 2:45 PM	Hoalth	Document ID: FM6487	
Author: Fifi Spechler	NSW Support Services	Version: 1.0	
Email: Fifi.Spechler@hss.health.nsw.gov.au	Division of: Shared Business Services	Modified: 1/12/2011 1:22:10 PM	
Approved by: Glenn Hadfield - HSS	Applies to: All Environmental Facilities	Local ID: FM6487	
Published Date: 1/12/2011 1:22:10 PM	The controlled version of this document appears on http://nortal.htech.health.nsw.gov.au	Local Version: 1.0	

### FM ENVIRONMENTAL SERVICES X-Ray Department 0700-1400

### **Environmental Services Contact Number:**

71038

Hospital	Maitland	Service Day/s Monday to Friday	Allotted time:	,
Department	X-Ray Wardsperson	Contact name	Date Revised	30.3.22
Dept. Head Name	Dominic Parente	Dept. Head Signature	Date	28.4.22

#### **Meal Breaks**

8 hour shift	1 x 20 minute tea break + 1 x 30 minute meal break	
6 hour shifts	1 x 10 minute tea break + 1 x 30 minute meal break	
5 hour shift and under	1 x 10 minute tea break	

Routine	DUTIES
Start of Shift:0800	Sign on at Security Office
	Collect 71038 from Security Office call H.S.A.'s and give the number needed. Immediately at start of shift.
	Liaise with H.S.A.'s on shift consult what needs to be done for the morning. e.g. Scans if needed, all general x-rays (DX) that need to be completed.
	Proceed to Medical Imaging Department and get tasks required:  ❖ Transferring of patients from X-Ray to ward area's and ward area's to X-Ray.  ❖ Transferring of patients to emergency as required.  ❖ Coverage of transfers if H.S.A's have Met and Code Black calls When required.  ❖ Birthing Unit & Theatre Waste run
	Liaise with HSA's throughout the day so everyone's on the same page.  Note if workload if quite help the H.S.As and visa versa.
	PLEASE document each procedure that you do for records
	Other duties as required by Supervisor, Manager or AHNM
Completion of shift 2pm	Sign off at Security Office
Safety	<ul> <li>Follow Infection Control Precautions when transporting patients as needed</li> <li>Follow correct manual handling procedures as needed</li> </ul>

Extra	hou	rs
add 0	<b>700</b>	to
0800		

 Replace Veolia sharps containers (full) with empty in all locations and replace the same of empty

Create Date: 3/07/2011 2:45 PM	Hoalth	Document ID: FM6487
Author: Fifi Spechler	NSW Support Services	Version: 1.0
Email: Fifi.Spechler@hss.health.nsw.gov.au	Division of: Shared Business Services	Modified: 1/12/2011 1:22:10 PM
Approved by: Glenn Hadfield - HSS	Applies to: All Environmental Facilities	Local ID: FM6487
Published Date: 1/12/2011 1:22:10 PM	The controlled version of this document appears on http://portal.htech.health.nsw.gov.au	Local Version: 1.0

# FM ENVIRONMENTAL SERVICES HSA 2<sup>nd</sup> Afternoon shift ED HSA (Position 45C on the roster) 1600-0000

Environmental	Services	Contact	Number:

71395

Hospital	Maitland	Service Day/s 7 days	Allotted time:	8hrs
-	-	-	Date	
Department	ED & Security	Contact name	Revised	30.3.22
Dept Head		Dept Head		
Name	Dominic Parente	Signature	Date	28.4.22

Routine	DUTIES
Every shift starts at 4pm	<ul> <li>Sign on the sign on sheet</li> <li>Collect keys and/or Zebra phone as required 71037 for this position.</li> <li>Proceed to the work area</li> </ul>
	Transfer priority is determined by the white board and the C/NUM. Phone calls will be kept to a minimum as the C/NUM will be the main point of contact. Transfers are determined by the white board
	<ul> <li>The position of Health and security assistant is a busy role with high activity and this can make balancing competing demands and tasks difficult and requires a flexible and attentive employee to be effective. With this in mind the following work routine is designed to give guidance only and a clear list of tasks to be achieved during the course of a shift.</li> <li>This position will remain in the ED dept and utilized the ED staffroom for breaks. ( work out with the "In charge" pending demand)</li> </ul>
	<ul> <li>This position in ED is to do the xrays transfers/portering to and from the x-ray. (primarily)</li> <li>The wardperson &amp; other H.S.A will be called for the ward transfers as needed (primarily)</li> <li>The 2 H.S.As will work together re; workloads.</li> </ul>

	They will relieve each other for their breaks in conjunction with the C/NUM
	Collect empty gas cylinders from the ED and return to the gas storage area. Replace with full cylinders as required. Check all ED cylinders at the beginning of the shift.
	Assist nursing staff with patient care. EG, lifts, turning, rolling, patient comfort.
	Assist with transport deceased persons from ED to the body holding area, complete relevant paperwork when needed
	<ul> <li>Respond to code black calls. As determined by safety needs.</li> <li>Return to Portering asap so transfer times are not impacted</li> </ul>
Infection control	<ul> <li>Transport patients throughout the facility as requested.</li> <li>Clean wheel chairs after each patient use. (This is an infection control requirement)</li> <li>This includes but is not limited to, Seat, seat back, arm rests, wheels, foot rests and frame.</li> </ul>
	> Other duties as required by Supervisor, Manager or AHNM
12MN	> Sign off rostered shift in the Environmental Services Office.
Safety	<ul> <li>Follow Infection Control Precautions when transporting patients as needed</li> <li>Follow correct manual handling procedures as needed</li> </ul>

Create Date: 3/07/2011 2:45 PM	-1M1s	Document ID: FM6487
Author: Fifi Spechler	Health Support Services	Version: 1.0
Email: Fifi.Spechler@hss.health.nsw.gov.au	Division of: Shared Business Services	Modified: 1/12/2011 1:22:10 PM
Approved by: Glenn Hadfield - HSS	Applies to: All Environmental Facilities	Local ID: FM6487
Published Date: 1/12/2011 1:22:10 PM	The controlled version of this document appears on http://portal.htech.health.nsw.gov.au	Local Version: 1.0

### FM ENVIRONMENTAL SERVICES Security (Position 14 on the roster) 9pm to 7am

### **Environmental Services Contact Number: 71037**

Hospital	Maitland	Service Day/s 7 Days	Allotted time:	10 hrs
			Date	
Department	Dedicated Security	Contact name	Revised	30.3.22
Dept Head		Dept Head		
Name	<b>Dominic Parente</b>	Signature	Date	28.4.22

Routine	DUTIES
9pm	Sign on the Security sign on sheet
	Collect phone number 71037 as required, Handover from H.S.A's
	Proceed to the work area
	Respond to code black calls. Assist with patient seclusion as requested. Take briefings from police about arriving patients; communicate with staff about schedules (police or ambulance) Patrols of buildings external to deter smoking.
9.50pm	Go to carpark with HSA lock After Hours carpark gate
10:00hrs	Return to normal security duties, ie: External Door checks, Lockdown check, Internal/External Patrols, Ward checks
23:00hrs approx,	Patrol of hospital, Internal & External Building try to keep it random ,return to main entrance duties, checking identities of visitors or patients , door entry and refusals, checking with various wards as to whether these people are allowed on ward. Any and all escorts of staff and visitors to car parks as required.  Allow access to visitors thru ED + Screening station.
	Carry out duress testing if able to. Any findings report back to Manager & Facility

	Management.
05:30hrs	Unlock doors
	Fill out security book and complete reports and IIM's. this is to be done throughout the shift to ensure correct and precise information has been entered
Any time	Assist with pregnant woman alighting from vehicles and escort to birthing unit if required.
	Assist with injured or ill people from vehicles if required.
	Assist with helipad duties, escort flight crew into facility, down lift to retrieval site. Escort back up to helipad, grant access onto helipad. Keeping area secured at all times
	Answer all fire alarms, direct fire brigade to affected areas after locating fire or smoke detector in question, unlock and re-secure doors of areas inspected
	Internal patrols of hospital including wards at random times.
	Assist HSA with patient rolls and positioning in x-ray or ED as needed, pathology runs as needed when Wardsman is busy.
	Keep familiar with systems and areas of campus as they change.
	Answer fridge alarms in kitchen or pharmacy when activated and evaluate or fix issue.
	Other duties as required by Supervisor, Manager or AHNM
	Check fit pack dispensary to ensure there are not needles or fit packs laying around
07:00hrs	Off Duty - Sign off rostered shift at the Security Office.
As requested	Also an occasional lighting audit is carried out throughout hospital and reporting faulty doors or locks etc.
Safety	Follow Infection Control Precautions when transporting patients as needed.  Follow correct manual handling procedures as needed.

Create Date: 3/07/2011 2:45 PM	20002	Document ID: FM6487
Author: Fifi Spechler	NSW Support Services	Version: 1.0
Email: Fifi.Spechler@hss.health.nsw.gov.au	Division of: Shared Business Services	Modified: 1/12/2011 1:22:10 PM
Approved by: Glenn Hadfield - HSS	Applies to: All Environmental Facilities	Local ID: FM6487
Published Date: 1/12/2011 1:22:10 PM	The controlled version of this document appears on http://portal.htech.health.nsw.gov.au	Local Version: 1.0

# FM ENVIRONMENTAL SERVICES Emergency dept. H.S.A./Cleaner (Position 12A on the roster) next day catch up cleaning

### **Environmental Services Contact Number:** 71037

Hospital	Maitland	Service Day/s 7 days	Allotted time:	7.40 hours Night shift.
			Date	
Department	Emergency dept.	_ Contact name	Revised	30.3.22
Dept. Head		Dept. Head	=+-	
Name	Dominic Parente	Signature	Date	28.4.22

Routine	DUTIES
Start as per arrangement	<ul> <li>Sign on the sign on sheet</li> <li>Collect 71037 Proceed to the work area</li> </ul>
	<ul> <li>Assist with patient seclusion as requested.</li> <li>Assist with patient transfers within ED, to XRAY and wards respectfully.</li> <li>Respond to Code Black &amp; Code Blue Calls as determined by safety needs.</li> <li>Collect empty gas cylinders from the ED and return to the gas storage area.</li> <li>Replace with full cylinders as required. Check cylinders at the beginning of shift</li> </ul>
10min Tea break	<ul> <li>The emergency department is a busy area with high activity and this can make cleaning this area difficult and requires a flexible and attentive employee to be effective. With this in mind the following work routine is designed to give guidance only and a clear list of tasks to be achieved during the course of a shift.</li> </ul>
,	<ul> <li>Assist nursing staff with patient care. EG, Lifts, turning, rolling, patient comfort</li> <li>Assist with transport of deceased persons from ED to the body holding area (mortuary). With completed paperwork when needed.</li> </ul>
	Other duties as required by Supervisor, Manager or AHNM
12MN	Sign off in Security office

Safety	Follow correct manual handling procedures as needed	

Create Date: 3/07/2011 2:45 PM	Hoalth	Document ID: FM6487
Author: Fifi Spechler	Health Support Services	Version: 1.0
Email: Fifi.Spechler@hss.health.nsw.gov.au	Division of: Shared Business Services	Modified: 1/12/2011 1:22:10 PM
Approved by: Glenn Hadfield - HSS	Applies to: All Environmental Facilities	Local ID: FM6487
Published Date: 1/12/2011 1:22:10 PM	The controlled version of this document appears on	Local Version: 1.0

### FM ENVIRONMENTAL SERVICES Emergency Department Wardperson 8am to 1pm - W/Ends 8am to 4pm (position 15 on the roster)

#### **Environmental Services Contact Number:**

71040

Hospital	Maitland	Service Day/s Monday to Frida	<b>Allotted</b> y <b>time:</b>	5 hours per day
Department	ED Wardsperson	Contact name	Date Revised	30.3.22
Dept. Head	:	Dept. Head		
Name	Dominic Parente	_ Signature	Date	28.4.22

Routine	DUTIES
8am	<ul> <li>Sign on at Security Office, Collect Zebra phone from Security Office. 71040</li> </ul>
	<ul> <li>Transport ED patients as needed</li> <li>Obtain hand over from the clinical staff of patient requirements and sign the Transfer Pass</li> <li>Follow the SWP for this process</li> </ul>
	<ul> <li>Collect empty gas cylinders from the ED and return to the gas storage area (store equipment room). Replace with full cylinders as required. Check all ED cylinders at the beginning of the shift.</li> <li>Check all cylinders on the ED Beds and bed side</li> </ul>
	Assist nursing staff with patient care. EG, lifts, turning, rolling, patient comfort.
	Other duties as required by Supervisor, Manager, In-charge ( Red Tunic) or AHNM
	<ul> <li>Collect trolley and body bag take to the ED Area.</li> <li>Assist nursing staff with the body wrapping and movement on to the trolley.</li> <li>Transport the Deceased to the body holding area.</li> <li>Complete relevant paperwork. Ensure 2 signatures are place in the register.</li> </ul>
	<ul> <li>Transport patients throughout the facility as requested.</li> <li>Clean wheel chairs after each patient use. (This is an infection control requirement)</li> <li>This includes but is not limited to, Seat, seat back, arm rests, wheels, foot rests and frame.</li> </ul>
	<ul> <li>Change over full sharps containers (placing them in the waste persons pick up area) if time permits.</li> </ul>
	<ul> <li>The wardsperson are an integral part of the ED team.</li> <li>Regularly interact with the In-charge and nursing staff re; assistance that can be given. Same process for organising teas breaks around work load. Breaks are to be taken in the ED Lunch Room</li> </ul>

1pm	<ul> <li>At the end of the shift complete a hand over for the oncoming H.S.A.</li> </ul>
	<ul> <li>Sign off at Security Office</li> <li>Weekends and Public Holidays start at 8am to 4pm</li> </ul>
	Follow Infection Control Precautions when transporting patients as needed
Safety	<ul> <li>Follow correct manual handling procedures as needed.</li> </ul>

Create Date: 3/07/2011 2:45 PM	112	Document ID: FM6487
Author: Fifi Spechler	Health Support Services	Version: 1.0
Email: Fifi.Spechler@hss.health.nsw.gov.au	Division of: Shared Business Services	Modified: 1/12/2011 1:22:10 PM
Approved by: Glenn Hadfield - HSS	Applies to: All Environmental Facilities	Local ID: FM6487
Published Date: 1/12/2011 1:22:10 PM	The controlled version of this document appears on http://portal.htech.health.nsw.gov.au	Local Version: 1.0

### FM ENVIRONMENTAL SERVICES Medical 1 Wardsman/Cleaner 0730-1600

### **Environmental Services Contact Number:**

71395

Hospital	Maitland	Service Day/s_7 Days.	Allotted time:	7.6 hours
Department	Level 4 & ED	Contact name	Date Revised	30.3.22
Dept Head Name	D Parente	Dept Head Signature	Date	28.4.22

#### **Meal Breaks**

8 hour shift	1 x 20 minute tea break + 1 x 30 minute meal break
6 hour shifts	1 x 10 minute tea break + 1 x 30 minute meal break
5 hour shift and under	1 x 10 minute tea break

Routine	DUTIES		
0730	Sign on at Security Office		
	Collect 71395 as required		
	Transport patients, within ED as needed.		
	Assist in the transport of patients to and from Imaging Department.		
	Perform Transfer duties for Level 4 when requested		
	At the direction of Nursing staff or NUM collect and deliver pathology specimens to/from HAPS unit		
	Respond to rapid response, Secondary Code black Response		
1600	Other duties as required by Supervisor, Manager or AHNM		
	Assistance with echo patients – transport		
	Sign off rostered shift in the Security Office		

K

Create Date: 3/07/2011 2:45 PM	Health	Document ID: FM6487
Author: Fifi Spechler	Health Support Services	Version: 1.0
Email: Fifi.Spechler@hss.health.nsw.gov.au	Division of: Shared Business Services	Modified: 1/12/2011 1:22:10 PM
Approved by: Glenn Hadfield - HSS	Applies to: All Environmental Facilities	Local ID: FM6487
Published Date: 1/12/2011 1:22:10 PM	The controlled version of this document appears on http://portal.htech.health.nsw.gov.au	Local Version: 1.0

## FM ENVIRONMENTAL SERVICES HSA 3 Afternoon Shift (Position 10C on the roster) 1600-0000

## Environmental Services Contact Number: 71032 Allotted

Maitland	_ Service Day/s	7 Days	time:	8 hrs	
Level 3	Contact name		Date Revised	30.3.22	
Dominic Parente	Dept Head Signature	^	Date	28.4.22	
	Level 3	Level 3 Contact name Dept Head	Level 3 Contact name Dept Head	Level 3 Contact name Revised Dept Head	Level 3 Contact name Revised 30.3.22 Dept Head

Routine	DUTIES Collect 71032 zebra phone				
	The position of Health and security assistant is a busy role with high activity and this can make balancing competing demands and tasks difficult and requires a flexible and attentive employee to be effective. With this in mind the following work routine is designed to give guidance only and a clear list of tasks to be achieved during the course of a shift.				
	Assist in transfers within level 3 & 1				
	Assist in the Helicopter retrievals				
	Proceed to the work area, which is Level 1, Level 3				
	Complete a hand over from the day shift collecting relevant information for the commencing shift.				
	Collect empty gas cylinders from the floor (Level) and return to the gas storage area (store Equipment Room). Replace with full cylinders as required.				
	Assist nursing staff with patient care. EG, lifts, turning, rolling, patient comfort.				
	Collect, bag and transport deceased persons to the body holding area, complete relevant paperwork.  Discharge bodies to the undertakers. With correct paperwork.				
	Respond to code black calls throughout whole hospital Assist with patient guarding as requested.				

	Transport patients throughout the facility as requested. Clean wheel chairs after each patient use. (This is an infection control requirement) This includes but is not limited to, Seat, seat back, arm rests, wheels, foot rests and frame.
	Other duties as required by Supervisor, Manager or AHNM
	Respond to rapid response calls.
	At the end of the shift complete a hand over for the oncoming shift.
	Sign off rostered shift in the Environmental Services Office.
Safety	<ul> <li>Follow Infection Control Precautions when transporting patients as needed</li> <li>Follow correct manual handling procedures as needed</li> </ul>

Create Date: 3/07/2011 2:45 PM	11212	Document ID: FM6487
Author: Fifi Spechler	Health Support Services	Version: 1.0
Email: Fifi.Spechler@hss.health.nsw.gov.au	Division of: Shared Business Services	Modified: 1/12/2011 1:22:10 PM
Approved by: Glenn Hadfield - HSS	Applies to: All Environmental Facilities	Local ID: FM6487
Published Date: 1/12/2011 1:22:10 PM	The controlled version of this document appears on http://portal.htech.health.nsw.gov.au	Local Version: 1.0

# FM ENVIRONMENTAL SERVICES HSA 7 1pm to 9pm Afternoon MidShift (Position 1to9 on the roster)

### **Environmental Services Contact Number:** 71040

Hospital	Maitland	Service Day/s	5 Days not P/Hols & W/Ends	Allotted time:	8 hrs
		Contact		Date	
Department	ED & Security	name		Revised	30.3.22
Dept Head		Dept Head			
Name	Dominic Parente	Signature		Date	28.4.22

Routine	DUTIES
1pm	Sign on sign on sheet
	Collect 71040 phone as required
	Proceed to the work area
	The position of Health and security assistant is a busy role with high activity and this can make balancing competing demands and tasks difficult and requires a flexible and attentive employee to be effective. With this in mind the following work routine is designed to give guidance only and a clear list of tasks to be achieved during the course of a shift.
	Proceed to the work area, Transport ED patients as needed Collect any cards from X-ray and follow the white board transfers as needed.
	Collect empty gas cylinders from the ED and return to the gas storage area (Store Equipment Room). Replace with full cylinders as required. Check all ED cylinders at the beginning of the shift.
	Assist nursing staff with patient care. EG, lifts, turning, rolling, patient comfort.
	Collect, bag and transport deceased persons from ED to the body holding area,

	complete relevant paperwork.
	Respond to code black calls. Assist with patient guarding as requested.
	Transport patients throughout the facility as requested. Clean wheel chairs after each patient use. (This is an infection control requirement) This includes but is not limited to, Seat, seat back, arm rests, wheels, foot rests and frame.
4pm	Do hospital transfers as needed Key Lock-up of external and internal doors as required. Complete security round checking workshop etc
	Other duties as required by Supervisor, Manager or AHNM
	At the end of the shift complete a hand over for the oncoming security shift.
9pm	Sign off rostered shift in the Security Office.
Safety	<ul> <li>Follow Infection Control Precautions when transporting patients as needed</li> <li>Follow correct manual handling procedures as needed</li> </ul>

Create Date: 3/07/2011 2:45 PM		Document ID: FM6487	
Author: Fifi Spechler	Health Support Services	Version: 1.0	
Email: Fifi.Spechler@hss.health.nsw.gov.au	Division of: Shared Business Services	Modified: 1/12/2011 1:22:10 PM	
Approved by: Glenn Hadfield - HSS	Applies to: All Environmental Facilities	Local ID: FM6487	
Published Date: 1/12/2011 1:22:10 PM	The controlled version of this document appears on http://portal.htech.health.nsw.gov.gu	Local Version: 1.0	

### FM ENVIRONMENTAL SERVICES Emergency Department 1400-2130

71038

### **Environmental Services Contact Number:**

Hospital	Maitland	Service Day/s Monday to Sunday	Allotted time:	
Department	X-Ray Wardsperson	Contact name	Date Revised	30.3.22
Dept. Head Name	Dominic Parente	Dept. Head Signature	Date	28.4.22

#### **Meal Breaks**

8 hour shift	1 x 20 minute tea break + 1 x 30 minute meal break
6 hour shifts	1 x 10 minute tea break + 1 x 30 minute meal break
5 hour shift and under	1 x 10 minute tea break

Routine	DUTIES			
Start of Shift:2pm	Sign on at Security Office			
	Collect 71038 from Security Office call H.S.A.'s and give the number needed. Immediately at start of shift.			
	Liaise with H.S.A.'s on shift consult what needs to be done for the day. e.g. Scans if needed, all general x-rays (DX) that need to be completed.			
	Proceed to Medical Imaging Department and get tasks required:  ❖ Transferring of patients from X-Ray to ward area's and ward area's to X-Ray.  ❖ Transferring of patients to emergency as required.  ❖ Coverage of transfers if H.S.A's have Met and Code Black calls When required.			
	Liaise with HSA's throughout the day so everyone's on the same page.  Note if workload if quite help the H.S.As and visa versa.			
	PLEASE document each procedure that you do for records			
	Other duties as required by Supervisor, Manager or AHNM			
Completion of shift	Sign off at Environmental Services Office  Week - Ends and Public Holidays start at 6pm to 10pm			
7pm	Follow Infection Control Precautions when transporting patients as needed			
Safety	Follow correct manual handling procedures as needed			

### Extra hours added on

Shift 1400 – 2130hrs, to complete waste stream in Radiology&ED and Level 1
 (Birthing Unit, Theatre). Complete linen run with same

Create Date: 3/07/2011 2:45 PM	Hoalth	Document ID: FM6487
Author: Fifi Spechler	Health Support Services	Version: 1.0
Email: Fifi.Spechler@hss.health.nsw.gov.au	Division of: Shared Business Services	Modified: 1/12/2011 1:22:10 PM
Approved by: Glenn Hadfield - HSS	Applies to: All Environmental Facilities	Local ID: FM6487
Published Date: 1/12/2011 1:22:10 PM	The controlled version of this document appears on http://portal_htech.health.nsw.gov.au	Local Version: 1.0

## FM ENVIRONMENTAL SERVICES HSA 4 Night Shift (Position 13A on the roster) 0000-0800

### **Environmental Services Contact Number:**

71032

Hospital	Maitland	Service Day/s_7 Days	Allotted time:	8 hrs
Department Dept Head	ED HSA	Contact name Dept Head	Date Revised	30.3.22
Name	Dominic Parente	Signature	Date	28.4.22

Routine	DUTIES				
	Sign on the sign on sheet				
	Collect keys and/or 71032 phone as required				
	Proceed to the work area in ED				
	The position of Health and Security assistant is a busy role with high activity and this can make balancing competing demands and tasks difficult and requires a flexible and attentive employee to be effective. With this in mind the following work routine is designed to give guidance only and a clear list of tasks to be achieved during the course of a shift.				
	Complete a hand over from the afternoon shift collecting relevant information for the commencing shift.  Proceed to the work area, which could be anywhere within the hospital.  Respond to calls from any department that requires assistance.				
	Collect empty gas cylinders from the ward areas of the hospital and return to the gas storage area (Store Equipment Room). Replace with full cylinders as required.				
	Assist nursing staff with patient care. EG, lifts, turning, rolling, patient comfort.				
	Collect, bag and transport deceased persons to the morgue, complete relevant paperwork.  Discharge bodies to the undertakers. With correct paperwork.				

	Respond to code black calls.
	Assist with patient guarding as requested.
	Transport patients throughout the facility as requested.
	Clean wheel chairs after each patient use. (This is an infection control requirement) This includes but is not limited to,
	Seat, seat back, arm rests, wheels, foot rests and frame.
	Respond to rapid response calls
	At the end of the shift complete a hand over for the oncoming shift.
	Sign off rostered shift in the Environmental Services Office.
	Follow Infection Control Precautions when transporting patients as needed
Safety	Follow correct manual handling procedures as needed

Create Date: 3/07/2011 2:45 PM	Health	Document ID: FM6487
Author: Fifi Spechler	NSW GOVERNMENT Support Services	Version: 1.0
Email: Fifi.Spechler@hss.health.nsw.gov.au	Division of: Shared Business Services	Modified: 1/12/2011 1:22:10 PM
Approved by: Glenn Hadfield - HSS	Applies to: All Environmental Facilities	Local ID: FM6487
Published Date: 1/12/2011 1:22:10 PM	The controlled version of this document appears on http://portal.htech.health.nsw.gov.au	Local Version: 1.0

### FM ENVIRONMENTAL SERVICES HSA 1 Day Shift (Position 7B on the roster) 0800-1600

### **Environmental Services Contact Number:**

71032

Hospital	_Maitland	_ Service Day/s_	7 Days	Allotted time:	8 hrs
Department	Level 3	_ Contact name_		Date Revised	30.3.22
Dept Head Name	Dominic Parente	Dept Head Signature		Date	28.4.22

Routine	DUTIES
0800	Sign on the sign on sheet
	Collect 71032 as required
	The position of Health and security assistant is a busy role with high activity and this can make balancing competing demands and tasks difficult and requires a flexible and attentive employee to be effective. With this in mind the following work routine is designed to give guidance only and a clear list of tasks to be achieved during the course of a shift.
	Proceed to the work area, which is level 3.
	Complete a hand over from the night shift collecting relevant information for the commencing shift.
	Complete any transfers of patients for or from level 3
	Unlock After Hours Carpark at 10am or as close as possible
	Collect empty gas cylinders from the floor (Level 3) and return to the gas storage area (Store Equipment Room). Replace with full cylinders as required.
	Assist nursing staff with patient care. Eg, lifts, hoists, turning, rolling, patient comfort.
	Collect, bag and transport deceased persons to the body holding area, complete relevant paperwork.  Prepare bodies for viewing.
	Discharge bodies to the undertakers. With correct paperwork.

	Respond to helicopter retrievals and departures. Secure priority lift to level 7, retrieve team, escort to ward and back to helipad. Assist team as required			
	Respond to code black calls for all wards. Assist with patient seclusion as requested.			
	Transport patients throughout the facility as requested. Clean wheel chairs after each patient use. (This is an infection control requirement)This includes but is not limited to, Seat, seat back, arm rests, wheels, foot rests and frame.			
	Other duties as required by Supervisor, Manager or AHNM			
	Respond to rapid response calls.			
	At the end of the shift complete a hand over for the oncoming shift.			
1600	Sign off rostered shift in the Security Office			
Safety	<ul> <li>Follow Infection Control Precautions when transporting patients as needed</li> </ul>			
	Follow correct manual handling procedures as needed			

ψį.

Create Date: 3/07/2011 2:45 PM		Document ID: FM6487	
Author: Fifi Spechler	Health Support Services	Version: 1.0	
Email: Fifi.Spechler@hss.health.nsw.gov.au	Division of: Shared Business Services	Modified: 1/12/2011 1:22:10 PM	
Approved by: Glenn Hadfield - HSS	Applies to: All Environmental Facilities	Local ID: FM6487	
Published Date: 1/12/2011 1:22:10 PM	The controlled version of this document appears on http://portal.htech.health.nsw.gov.au	Local Version: 1.0	

# FM ENVIRONMENTAL SERVICES HSA 5 4pm to 12mn ED & Security (Position 11C on the roster) 1600-0000

### **Environmental Services Contact Number: 71031**

Hospital	Maitland	_ Service Day/s	7 Days	Allotted time:	8 hrs
				Date	
Department	Level 1	<b>Contact name</b>		Revised	30.3.22
Dept Head	:	Dept Head		-	
Name	Dominic Parente	_ Signature		Date	28.4.22

Routine	DUTIES
4pm	Sign on the sign on sheet
	Collect keys and/or 71031 phone as required
	Proceed to the work area
	The position of Health and security assistant is a busy role with high activity and this can make balancing competing demands and tasks difficult and requires a flexible and attentive employee to be effective. With this in mind the following work routine is designed to give guidance only and a clear list of tasks to be achieved during the course of a shift.
	Transport patients as needed to wards and xray Collect any cards from X-ray and follow the white board transfers as needed.
	Collect empty gas cylinders from the ED and return to the gas storage area. Replace with full cylinders as required. Check all ED cylinders at the beginning of the shift
	Assist nursing staff with patient care. EG, lifts, turning, rolling, patient comfort.
	Collect, bag and transport deceased persons from ED to the body holding area, complete relevant paperwork.

	Respond to code black calls on all wards, and through hospital Assist with patient seclusion as requested.
	Transport patients throughout the facility as requested. Clean wheel chairs after each patient use. (This is an infection control requirement) This includes but is not limited to, Seat, seat back, arm rests, wheels, foot rests and frame.
9pm to 10.15pm	Go to the carpark with the security officer and monitor the staff coming onto and going off duty.
10.15pm	Return back to normal ED duties
	Other duties as required by Supervisor, Manager or AHNM
	At the end of the shift complete a hand over for the oncoming shift Dog watch H.S.A.
12mn	Sign off rostered shift at the Environmental Services Office.
Safety	Follow Infection Control Precautions when transporting patients as needed
	Follow correct manual handling procedures as needed