



**ACT**  
Government

**Canberra Health  
Services**

Mr Mark Jay  
Organiser  
Health Services Union

By email: [Mark.jay@hsu.asn.au](mailto:Mark.jay@hsu.asn.au)

Dear Mr Jay

### **Invitation to provide feedback - MHJHADS Realignment Evaluation**

As you may be aware, in 2021, the Division of Mental Health, Justice Health, and Alcohol & Drug Services (MHJAHDS) underwent a structural realignment. The key purpose of the realignment was to closely align the Division's structure to the existing Canberra Health Services (CHS) structure with the following key messages of communication during the realignment process:

- This realignment will better align the division of MHJHADS with the rest of CHS to support better communication across the services in relation to organisational change and service improvement
- This realignment will support a focus on the interfaces between the service areas hence supporting a better experience for consumers
- It will support the provision of high-quality care to patients and less variation in practice, by making the professional leads within the division responsible and accountable for the standards of clinical care provided to our consumers.
- It will help to achieve a more positive staff culture by supporting better education and training opportunities for staff, more variety in roles due to the ability to work across different areas of the service, and gain additional skills and expertise

Thank you for your contribution to the realignment process last year. As it has been 12 months since the structural realignment occurred, I am eager to reflect on the changes made, to quantify the efficacy of the new structure and determine whether the realignment achieved its purpose.

I am seeking your feedback as part of this process. I have provided the following questions as prompts, and attached a copy of the MHJHADS organisational chart at Attachment A:

- What are the key reflections that you would like to share from the MHJHADS realignment process?
- Do you have any feedback on our finalised structure?
- Have you identified any barriers to a collaborative working relationship between MHJHADS and your teams?
- If yes to the above question, what are the challenges?

If you could please provide a response to the above questions by Friday 4 November 2022 that would be greatly appreciated. If you have any questions, please contact Jenna Kratzel, Ag Senior Service and Transformation Coordinator, via email at [Jenna.Kratzel@act.gov.au](mailto:Jenna.Kratzel@act.gov.au).

Yours sincerely



Katie McKenzie  
**Executive Director**  
Mental Health, Justice Health and Alcohol & Drug Services

17 October 2022