

# Communicating through the challenges - Having difficult conversations



Effective clinical communication, collaboration, and teamwork are widely recognised as key factors in providing safe, coordinated and comprehensive care. Professional communication can have the potential to impact outcomes for the people we look after.

In this session, we will explore tips and techniques to communicate in challenging situations. Have you ever faced a barrier to having your views heard? If so, then this is the session for you. Suitable for all level clinicians, managers, students, and team leaders.

**Date:**

**30 August 2023**

**Time:**

**11:00 - 12:00 AEST**

**Online Interactive Webinar**

**Participating live will count towards  
one hour of interactive CPD.**

**Presented by:**

**Dan O'Brien**