

17 November 2023

Mr Gerard Hayes
Secretary – HSU Health Services Union
Locked Bag 3
Australia Square Sydney NSW 1215

Email secretary@hsu.asn.au
Cc: Josh.Dodsworth@hsu.asn.au

Dear Mr Hayes,

Restructure of the Application Virtualisation Services team, Technology Services, Service Delivery, eHealth NSW

Please find attached consultation documents for the proposed restructure of the Application Virtualisation Services (AVS) team within Technology Services at eHealth NSW (eHNSW).

It has been determined that changes in structure and staffing are required to improve effectiveness and efficiency and achieve eHealth NSW's strategic priority objectives. A new structure is proposed, which will enable the distribution of staff and responsibilities to align with eHealth NSW's product-focused operating model.

The proposed restructure aims to uplift capabilities and capacity in CAS and TS, optimise processes and strengthen each service's product offering. AVS will focus on developing and operating the Citrix platform, while Clinical Applications Service (CAS) will consume the platform service offering by managing applications on it.

Staff consultation meetings have been held on 17 November 2023 to inform staff of the proposed changes. Staff have been requested to provide formal feedback by close of business 1 December 2023. If you could provide any feedback regarding the proposed structure by this time also.

eHNSW is committed to consultation with our staff and the HSU on the impacts of this change. If you have any questions, please contact myself or Leanne Tipping, HR Business Partner on 0499 946 824.

Sincerely,

A handwritten signature in black ink that reads 'Michael Kime'.

Michael Kime
Acting Director Technology Services
eHealth NSW

Attachments:

- *Staff Briefing Pack (including current and proposed organisational charts)*
- *Change Management Plan*
- *Frequently Asked Questions*