

## **Private & Confidential**

Date: 10 May 2022

Mr Gerard Hayes Secretary Health Services Union NSW Locked Bag 3 Australia Square NSW 1215

By Email: <u>secretary@hsu.asn.au</u>

Dear Mr Hayes,

## **New Communications Operating Model, eHealth NSW**

I am writing to advise that eHealth NSW is proposing to implement a new operating model for the eHealth Communications function. The Communication team sits within the Office of the Chief Executive.

The proposed changes seek to implement an audience-centric approach to the Communications function, creating an agile environment to facilitate better communication advice and delivery across the business; and align with the strategic priorities of eHealth NSW now and into the future.

The existing Communications model consists of 26 positions: ten (10) permanent full time equivalent; four (4) temporary/full time exempt; six (6) contingent worker positions and six (6) vacant positions.

The proposed changes will see all roles converted to permanent full time equivalent, including the creation of 12 additional positions, resulting in an expanded Communications team of 38 positions. The expansion of the team will assist with managing an increased volume of work.

A copy of the staff presentation including current and proposed structure is attached.

The change will impact all existing employees however it is anticipated the majority of staff will be directly appointed into equivalent roles in the new Communications Team structure. Furthermore, the creation of 12 additional roles in the new model will result in increased employment opportunities.

A meeting was held today, Tuesday 10 May 2022, with the team to announce the planned changes. Individual briefings between impacted employees and their manager/s are to be held in the coming weeks. This is to engage with relevant employees to address any issues and questions they may have regarding the proposed new team structure, with an opportunity to provide feedback up to Tuesday 24 May 2022.

Should you have any questions or would like to meet to discuss the changes, please contact me via email on <a href="mailto:Petra.Milnes@health.nsw.gov.au">Petra.Milnes@health.nsw.gov.au</a>.

Alternatively, you may respond to the proposed changes by addressing any comments in writing to Keshia Kharkovsky, HR Business Partner, People & Culture, by email at <a href="mailto:Keshia.Kharkovsky@health.nsw.gov.au">Keshia.Kharkovsky@health.nsw.gov.au</a>.

Petra Milnes

**Director** 

Office of the Chief Executive

Cc: Tom.Stevanja@hsu.asn.au