

Private & Confidential

Date: 31 March 2022

Mr Gerard Hayes
Secretary
Health Services Union NSW
Locked Bag 3
Australia Square NSW 1215

Email: secretary@hsu.asn.au

Dear Mr Hayes,

Notification of Restructure – NSW Ambulance Frontline Applications Unit (FAU) within Clinical Application Services, Service Delivery Directorate

I am writing to advise that eHealth NSW will be implementing a new operational structure for NSW Ambulance Frontline Applications Unit (FAU) within Clinical Application Services, in the Service Delivery Directorate.

To meet the current and future demand of the essential NSW Ambulance (NSWA) service, changes are needed to enable the strategic uplift of all related applications and platforms.

The proposed product-based structure will provide focussed leadership on a logical grouping of products within the overall NSW Ambulance Clinical Systems (ACS) applications ecosystem. This will align the structure with operating model changes occurring across the Service Delivery Directorate, moving to product-based, agile teams. The outcome being sought here is to improve services for the betterment of patients and the health system.

To achieve this outcome, the broader NSWA structure requires consolidation, which currently sits across numerous teams in Service Delivery, and bring all relevant roles into the new Clinical Application Service structure and group.

A summary of these changes described as follows:

Eleven (11) permanent full time equivalent (FTE) and three (3) full time exempt (FTEEx) positions will be created, nine (9) permanent FTE will be repurposed, and two (2) contingent worker positions will be converted to permanent FTE.

This restructure will affect eight (8) staff - six (6) employees in the Frontline Applications Unit and two (2) employees in the NSWA Infrastructure Support Services team. The remaining staff will be direct appointed into equivalent roles within the new ACS structure. eHealth NSW anticipates the creation of additional job positions and employment opportunities as the structure consolidates in the medium term.

A meeting will be held on Wednesday 6 April 2022 with relevant employees to announce the planned restructure proposal. HSU are welcome to attend consultations between individual employees and their respective reporting manager which will follow in the proceeding weeks.

This is to engage with relevant employees to address any genuine concerns and queries employees may have regarding the restructure.

Should you have questions or would like to arrange for a USCC to be convened, or wish to confirm HSU's attendance to the upcoming meeting please contact Sarah Hine, HR Business Partner, People & Culture, by email at sarah.hine@health.nsw.gov.au or mobile: 0457 061 456.

Yours sincerely

A handwritten signature in black ink, appearing to be 'FS', with a horizontal line extending to the right.

Farhoud Salimi
Executive Director
Service Delivery

Cc: Tom.Stevanja@hsu.asn.au