

23 January 2024

Mr Gerard Hayes
Secretary – HSU Health Services Union
Locked Bag 3
Australia Square Sydney NSW 1215

Email secretary@hsu.asn.au
Cc: Josh.Dodsworth@hsu.asn.au

Dear Mr Hayes,

Change of the Role Descriptions for Senior Test Analyst roles within ServiceNow and AWS Connect Platform team, Corporate Applications, Service Delivery, eHealth NSW

Please find attached consultation documents outlining the details of the proposed changes. The changes to the role descriptions are a part of our focus on modernising role descriptions to reflect the Digital capability framework and to ensure that roles remain current/relevant etc. These updates are essential for supporting the career development of our staff, offering them the opportunity to stay abreast of the latest industry standards and technological advancements.

We have scheduled staff consultation meetings on 22 January 2024 to provide detailed information about the proposed changes. During these sessions, we will discuss the implications of the modifications and address any concerns raised by the staff. We highly encourage active participation, and staff members have been requested to provide formal feedback by the close of business on 2 February 2024.

As part of our commitment to transparency and open communication, eHealth NSW is dedicated to consulting with our staff and the Health Services Union (HSU) regarding the impacts of this change. We understand the importance of collaborative decision-making, and we welcome any questions or concerns you or your members may have during this process.

eHNSW is committed to consultation with our staff and the HSU on the impacts of this change. If you have any questions, please contact myself or Ravinder Kaul, HR Business Partner on 0409142809.

Sincerely,

A handwritten signature in black ink, appearing to read 'RL' followed by a flourish.

Rachael Lunn
Director People & Culture
eHealth NSW

Attachments:

- *Old & New Role Descriptions*