

Private & Confidential

Mr Gerard Hayes
Secretary
Health Services Union NSW/ACT/Qld
Locked Bag 3
Australia Square NSW 1215

Via email: secretary@hsu.asn.au
cc tracey.gaddelin@hsu.asn.au
edmund.fry@hsu.asn.au

Dear Mr Hayes,

Re: Tamworth Linen Temporary Roster Changes

I am writing to advise you of temporary roster changes at Tamworth Linen Service which have been required following the installation of new dryers in February/March 2021.

The new dryer installation has resulted in some delays in production. In order to meet the business requirements drivers' rosters have been adjusted to commence work at later shift times whilst production issues are rectified. Tamworth Linen Service appreciates the flexibility our staff have shown in responding to this situation.

In the Dispute Committee Meeting on 7 June 2021, HSU raised concerns about fatigue and safety of staff. HealthShare NSW takes staff health and wellbeing seriously and HealthShare NSW is actively working to resolve this issue as a matter of priority.

We confirm that the roster changes are temporary. HealthShare NSW is developing a recovery plan and has appointed an Incident Manager to oversee the current situation and ensure a timely return to business as usual (BAU). As part of the recovery plan we will be utilising the existing Spotless contract for a period of 2 weeks to supplement onsite production at Tamworth Linen. This arrangement will be regularly reviewed.

HealthShare NSW also confirms the following:

- that rosters will be made available to staff two weeks in advance with as much notice as reasonably practicable for any alterations
- that recruitment action is underway to fill existing vacancies
- that we will meet with the drivers to provide a weekly update on progress
- that we will meet with HSU on a weekly basis to update on the recovery plan

Should you have any questions or further concerns, please contact Melanie McConnachie, Operations Manager, on 0436 358 790.

Yours sincerely,



Kevin Frasad
New South Wales Manager, Linen Services
Date: