

Fairfield Hospital



Health
South Western Sydney
Local Health District

SWD22/48962

Mr Gerard Hayes
NSW Secretary
Health Service Union
Level 2, 109 Pitt Street
SYDNEY NSW 2000

Dear Gerard

Re: Consultation for proposed change in task allocation for Wardspersons – Fairfield Hospital

I write to formally advise the Health Services Union (HSU) in relation of Fairfield Hospital's intent to consult with the Wardspersons of General Services with a view to trial a centralised task allocation. It is also intended to permanently roll out this model should the trial be successful.

Fairfield Hospital aims to always provide and deliver a high level of quality care to our patients and community. The introduction of delivering best practice, safe and efficient patient care is our utmost priority. We believe centralising of the wards person's tasks will assist in improved efficiency.

Currently Ward Orderlies are allocated a specific area of allocation and issued a pager which is used to notify them of a job request. There may be occasions that delays are experienced in communication when a wardsperson is attending a task and unable to access a phone to update their workload status and be contactable. The proposed centralised service model will equip and train wardsperson's in the use of two way radios which will also improve response times to attend MET calls and other emergency requests.

The centralised service delivery of ward orderly functions will facilitate fair and equitable workload distribution. The trial will be monitored and patient care related qualitative data on service delivery will be collected. This data will also assist in identifying areas of need and supporting management to advocate additional staffing resources where required.

Should you wish to discuss this further please do not hesitate to contact me. General Services would like to commence consultation on or after Wednesday, 1 June 2022.

Yours sincerely

Aolele Fuimaono
Director Corporate Services

11/05/2022

South Western Sydney Local Health District acknowledges the traditional owners of the land

Fairfield Hospital

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