



ACT
Government

**Canberra Health
Services**

Gerald Hayes
Secretary, Health Services Union
Secretary@hsu.asn.au

Dear Mr Hayes

Consultation on Canberra Health Services Strategic Plan 2024-27

I am writing in relation to Canberra Health Services' (CHS) Draft Strategic Plan 2024-27 (the Plan), which sets out a path forward for the organisation over the next three years. The Plan is values driven and outlines how CHS will deliver on our vision of creating exceptional healthcare for our consumer, their families, and carers. It builds on the previous CHS Strategic Plan 2020-2023, reflecting current priorities and commitments, inclusion of North Canberra Hospital and Clare Holland House in the CHS Network, and updated data.

The revised draft CHS Strategic Plan 2024-2027 is focussed on three Strategic Priorities:

- Deliver world class care – Service and operational planning will inform service delivery appropriate for our population. The experience of our consumers will be improved through providing care that is inclusive and culturally safe, delivered to the highest standards, in a timely way – across our acute, planned and community portfolios.
- Be a great place to work, learn and teach - We will be an employer of choice - creating the environment to attract, recruit, and retain the highest calibre talent. A supportive and learning environment, with a culture of open and respectful communication will support our people to be their best and grow professionally.
- Build a strong research, innovation, and improvement environment– A robust research portfolio, and focus on innovation and improvement, will demonstrate our leadership role, and result in improved health outcomes for our consumers.

As with our 2020-23 Strategic Plan, the Plan will be supported by annual Corporate Plans so we are clear on what we need to deliver over the three-year period within our strategic priority areas.

We are currently consulting with CHS team members on the Plan and would also like to provide HSU the opportunity to review. Can you please provide any feedback to PolicyAtHealth@act.gov.au by Tuesday, 5 March 2024.

If you would like to discuss further or have any concerns with the above timeframe, please contact me at Josephine.Smith@act.gov.au.

Kind regards,

A handwritten signature in black ink, appearing to be 'JS' or similar initials, written in a cursive style.

Josephine Smith
Executive Branch Manager
Strategy and Governance
Canberra Health Services

5 February 2024