

22 February 2024

Mr Gerard Hayes
Secretary – HSU Health Services Union
Locked Bag 3
Australia Square Sydney NSW 1215

Email secretary@hsu.asn.au
Cc: Josh.Dodsworth@hsu.asn.au

Dear Mr Hayes,

Restructure of Digital Infrastructure Services within Technology Services, Service Delivery, eHealth NSW

Please find attached consultation documents for the restructure of the Digital Infrastructure Services group within Technology Services, Service Delivery at eHealth NSW (eHNSW).

It has been determined that changes in structure and staffing are required to improve effectiveness and efficiency and achieve eHealth NSW's strategic priority objectives. A new structure is proposed, which will enable the distribution of staff and responsibilities to align with eHealth NSW's product-focused operating model.

The proposed changes aims to establish a centre of excellence for Digital Infrastructure Service products, including managed compute environment, managed databases and data centre services. This will in turn greatly amplify the value that eHealth NSW can provide to its clients and customers across NSW Health.

Staff consultation meetings have been held on 22 February 2024 to inform staff of the proposed changes. Staff have been requested to provide formal feedback by close of business 7 March 2024. If you could provide any feedback regarding the proposed structure by this time also.

eHNSW is committed to consultation with our staff and the HSU on the impacts of this change. If you have any questions, please contact myself or Leanne Tipping, HR Business Partner on 0499 946 824.

Sincerely,



Michael Kime
Director, Technology Services
eHealth NSW

Attachments:

- *Staff Briefing Pack (including current and proposed organisational charts)*
- *Change Management Plan*

- *Frequently Asked Questions*
- *Role Descriptions*