

HPCM: SWD23/431

Mr Gerard Hayes Secretary Health Services Union NSW Level 2, 109 Pitt Street Sydney NSW 2000

Email: secretary@hsu.asn.au

Dear Mr Hayes,

Implementation of Telematics for SWSLHD Fleet Motor Vehicles

I am writing to inform you that In-vehicle Telematics is now mandated for general purpose NSW Government fleet vehicles. It is understood the NSW Ministry of Health has engaged in broad consultation with relevant unions prior to Telematics being rolled out across NSW Health. In accordance with the mandatory requirement for In-vehicle Telematics, it is expected that Telematics will be fitted to all SWSLHD fleet motor vehicles from 1 March 2023. It is anticipated that Telematics will go live on 1 April 2023. This operational change will affect employees covered by the Health Services Union (HSU).

The introduction of In-vehicle Telematics will facilitate the provision of important on-board safety features for drivers, including alerts of driving-related incidents. An active GPS telematics system will track the vehicle's location and driver actions, and will automatically send information to a central tracking portal in real time. Staff will be required to log in to the GPS unit using their StaffLink ID, to ensure accurate data recording. Information collected through Telematics may be used to improve driver safety, or identify potential dangerous driving by staff, including:

- a. Extended periods of speeding 15-30 km/h over speed limit
- b. Extended periods of speeding more than 30 km/h over speed limit
- c. Driving for extended periods without a break

Any potential inappropriate behaviours identified will be managed in accordance with NSW Health Policy Directives. Staff do not have an option to turn off the GPS device when using a SWSLHD vehicle.

The attached NSW Health Fleet Telematics implementation notice will be distributed via email to all staff. It will also be published on SWSLHD's Intranet, to ensure staff are aware Telematics will be installed in all SWSLHD vehicles. Managers of staff who do not have access to NSW Health email will distribute hard copies of the implementation notice, as well as post copies on department notice boards and include on departmental team meeting agendas.

South Western Sydney Local Health District acknowledges the traditional owners of the land.

In the meantime, if you would like to discuss this matter or require any further information, please contact Ms Kalani Thorogood, Senior Human Resources and Industrial Relations Consultant, on 0467 796 884 or email: kalani.thorogood@health.nsw.gov.au.

Kind regards,

Rebecca Leon

Director People and Culture

Date: 01/02/2023



Fleet Telematics implementation notice

In-vehicle telematics is now mandated for general purpose NSW Government fleet vehicles, excluding 100% salary packaged, heavy commercial, plant and equipment and emergency operational vehicles across all Local Health Districts.

Vehicle Telematics provide important on-board safety features for drivers, including alerts of driving-related incidents such as rollovers or G-force events (accidents). These safety features are a key aspect behind implementing Telematics in the NSW Health fleet.

Telematics devices will be installed in SWSLHD by 1 April 2023.

A sticker will be displayed on the vehicle indicating that it is under GPS surveillance.

An active GPS telematics system will track the vehicle's location and driver actions and will automatically send information to a central tracking portal in real time.

All drivers are required to log into the GPS telematics device using their Stafflink ID, so data collected can be linked to the driver. Training and guides will be provided.

NSW Health, through our Telematics suppliers, are collecting this data to improve:

- management of the vehicle fleet
- fringe Benefit Tax (FBT) reporting and compliance
- driver safety
- efficiency by providing an electronic log book (ELB) to replace current manual paper log system

To improve driver safety we may use the information collected to review driver actions which identifies the following indicative actions by drivers as dangerous:

- a. Extended periods of speeding 15-30 km/h over speed limit
- b. Extended periods of speeding more than 30 km/h over speed limit
- c. Driving for extended periods without a break

These inappropriate behaviours are managed in line with NSW Health Policy Directives.

Unauthorised use of Health Service vehicles is not permitted.

There is no option to turn off the GPS device. Any NSW Health general fleet vehicle booked on or after 1 April 2023 will collect telematics data for non-personal trips, and the driver will be required to login into the device with their Stafflink ID.

What is Telematics

In car telematics refers to technology that uses a device attached to a vehicle to gather data including vehicle location, driver behaviour, and vehicle activity. Data is transmitted via mobile phone or satellite networks and is presented on a software platform.

The key benefits of Telematics are:

- improving Workplace Health and Safety (WHS)
- improving asset management by location
- electronic log sheets to replace manual logbook data entry and automation of FBT records

Data recorded using Telematics

Telematics will collect information similar to what is recorded on the manual log sheet such as time and date of journey, start location and end location and the trip purpose for FBT compliance. The

device will also record the route taken and information collected will be stored in the secure data environment provided by the suppliers. The data collected will be available to the LHD Fleet manager for the purpose of managing fleet.

Contact

Should you wish to access or update any of your telematics data in the future, please contact SWSLHD Fleet Services.

To find out more about the Telematics policy and mandate please visit NSW Government Telematics Policy (Appendix 2 of the NSW Government Travel and Transport Policy): https://buy.nsw.gov.au/policy-library/policies/travel-and-transport-policy#telematics