

21 June 2023

Mr Gerard Hayes
Secretary
Health Services Union
Level 2
109 Pitt Street
SYDNEY NSW 2000

By email: secretary@hsu.asn.au

Dear Mr Hayes

Roll out of new chemical pathology and immunoassay analysers

I am writing to inform you of the roll out of NSW Health Pathology's new chemical pathology and immunoassay analysers across NSWHP during 2023-2024 to ensure we continue to deliver timely, reliable test results to our patients and customers.

Commencing in June this year through to July 2024, 27 laboratories in the West, Rural and Regional areas will receive upgraded chemistry and immunoassay analysers. This will provide improved reliability and efficiency and for our larger sites, including new automation capabilities to meet the increased demand for services, now and into the future.

There are many benefits to clinicians, patients and staff including:

- Improved service delivery, reliability and decreased turnaround times.
- In some rural and regional areas, the new chemical pathology analysers may result in additional tests being available.
- Standardisation of equipment, reagents, consumables, and standard operating procedures will deliver more consistent and efficient laboratory services.
- More rapid troubleshooting when issues occur.

Westmead, Nepean, Blacktown, Wagga Wagga, Orange, and Dubbo will receive automation and tracking to support an expected increase in chemical pathology activity and future projected growth. The introduction will improve sample handling efficiency and reduce some manual repetitive work processes for our staff. This is a boost for service delivery in these larger labs and regions and offers greater support to the other surrounding laboratories.

NSWHP will ensure all staff are provided with the necessary resources, training, and support to continue to provide quality, safe and reliable services. Our staff will be trained to ensure that they have the necessary information and skills to operate the new equipment prior to the sites going live.

During the transition to new instrumentation NSWHP will be working to ensure continuity of service.

If you have any questions, please reach out to Project Manager, Tracey Cambourn via tracey.cambourn@health.nsw.gov.au .

Kind Regards,



Professor Robert Lindeman
Acting Chief Executive
NSW Health Pathology