

12 October 2022

Mr. Gerard Hayes  
Secretary  
Health Services Union  
Level 2, 109 Pitt Street  
SYDNEY NSW 2000

Email: [secretary@hsu.asn.au](mailto:secretary@hsu.asn.au)

Dear Mr. Hayes

**Re: NSW Health Pathology- Proposed Minor Change to Tamworth Collections Rosters**

I am writing to formally advise the Health Services Union that NSW Health Pathology is considering a minor change to the roster within our Collections Team at Tamworth Hospital. The purpose of this proposed change is to make better use of current resources, to provide a more efficient service to our patients within Tamworth and surrounding areas, and to better balance workloads among our Collections Staff.

There are two relevant shifts to this proposed change, the first is currently a six hour shift based out of Tamworth Hospital, the other is a eight hour shift with a primary purpose of undertaking home collections throughout Tamworth and surrounds. We propose to switch these shifts to make the predominantly home collections shift a six hour shift and move the existing six hour Tamworth Hospital based shift an eight hour shift.

The relatively higher workload of the Hospital based shift makes this a viable proposal.

This change was trailed a couple of months ago and the feedback on the change from our Collectors was positive and a more evenly balanced workload was experienced.

If you wish to discuss this matter further, or there are further specific details that are considered relevant, please contact me on 0433 624 612 by 26 October 2022. I've also provided a copy of this letter to local HSU Organiser Tracey Gaddelin.

Your sincerely



Tarquin Pollock  
**Human Resources Manager**  
**NSW Health Pathology**