



Health

Mid North Coast
Local Health District

15 March 2022

Mr Gerard Hayes
Secretary
Health Services Union NSW/ACT/Qld
Locked Bag 3
Australia Square NSW 1215

Via email: secretary@hsu.asn.au

Dear Mr Hayes,

Re: MNCLHD ICT Operating Model Review Project

I am writing to advise you that the Mid North Coast Local Health District (MNCLHD) is assessing our current ICT Services with the assistance of eHealth NSW. This is with a view to designing the operating model that reflects the ICT service requirements of our organisation and the costs, benefits and impacts of doing so.

In late 2019, eHealth NSW was engaged to develop a Digital Strategy for the MNCLHD which would deliver integrated and intelligent digital solutions that are adaptive, responsive to change and meet the continuing needs of providing improved patient care.

To progress this, MNCLHD in collaboration with eHealth NSW will be undertaking an ICT Operating Model review project which is designed to help us understand our current state and what the best operating and sourcing model might be in the future.

Employees from MNCLHD will be invited to participate in the project and will have the opportunity to provide feedback and contribute to the data collected. We will continue to keep staff and the HSU updated on the review and its outcomes.

Should you have any questions, please contact Sarajane Hansen, A/Chief Information Officer, on 0419976206, Sarajane.hansen@health.nsw.gov.au.

Yours sincerely

Kathleen Ryan
Director, Clinical Governance & Information Services
Mid North Coast Local Health District

CC: Michael Kearns Michael.kearns@hsw.asn.au