

There are 4 surge shifts proposed to cease:

Coffs Harbour Health Campus

1. Saturday – 0900-1730 (shift hours)
2. Sunday – 0900-1730 (shift hours)

Kempsey District Hospital

1. Saturday – 1300-2130 (shift hours)
2. Sunday – 1300-2130 (shift hours)

The data for usage of these surge shifts has been tracked for 12 months (from Jul 2022 to June 2023) to evaluate whether the additional resource was still required, post COVID.

The data review revealed the following:

Coffs Harbour

- 4% of shifts were **unable to be filled** as there was nil staff available. This was either Nurse Escort Staff or Patient Transport Officer unavailability.
- 14.3% shifts were **unutilised** - On these occasions a Patient Transport Officer and Escort Nurse were rostered but 0 patients were transported for the duration of the shift
- 81% of the shifts were **underutilised** - On these occasions a Patient Transport Officer and Escort Nurse were rostered but (on average) 2 patients were transported for the duration of the shift.

Kempsey

- 15.6% shifts were **unutilised** - On these occasions a Patient Transport Officer and Escort Nurse were rostered but 0 patients were transported for the duration of the shift
- 81% of the shifts were **underutilised** - On these occasions a Patient Transport Officer and Escort Nurse were rostered but (on average) 2 patients were transferred.

In addition to the above, the non-surge shifts (at Port Macquarie and Macksville) were **underutilised** during this time, with the capacity to transport additional bookings.