

Memo

5 March 2024

Chief Executive Office

To	NNSWLHD All Staff
From	Lynne Weir, Acting Chief Executive
CC	Health Services Union, Nurses and Midwives Association
Subject	Tweed Heads Community Health Centre

As we work towards the opening of the Tweed Valley Hospital on 14 May 2024, I am writing to inform staff about the health services that will remain at Tweed Heads beyond that date.

I am very pleased to announce that the Tweed Heads Community Health Centre (THCHC) will provide services from what is currently the Tweed Clinical Education and Research Institute (TCERI) building on the existing Tweed Hospital campus.

This will ensure NNSWLHD can continue to deliver health services to meet the needs of the Tweed Heads community.

The Tweed Heads Community Health Centre will have four broad purposes:

1. To accommodate community health services at Tweed Heads. This includes the following services:
 - Community Health Nursing services including Wound Clinic and Clinical Nurse Educator. (Wound clinic services will also be provided at TVH)
 - Aged Care Assessment Team (ACAT)
 - Transitional Aged Care Program (TACP)
 - Regional Assessment Service (RAS)
 - Dementia Outreach Service
 - Statewide Central Assessor Pool
 - Chronic Disease Management Service
 - Specialist Palliative Care Service
 - Urgent Care Service
 - Breast Care
 - Stomal Therapy
 - Men's Health
 - Women's Health
 - Certain Administrative positions
2. BreastScreen will remain at its current location at Powell Street, Tweed Heads and will form part of the THCHC building.
3. To enable community and outpatient services to outreach to Tweed Heads from TVH.

4. To provide office accommodation for clinical and non-clinical staff.

There will be a period of transition while the required capital works for the new THCHC are undertaken. Timeframes for this are being determined and will be announced as soon as possible.

I would like to reassure staff that during the capital works period, all staff will have access to the required equipment and usual support services such as fleet vehicles, waste management, provision of stores, etc required for their role.

Staff who are currently accommodated and have desk allocation at the Tweed Heads Council buildings (Brett Street) and who are not relocating to TVH, will initially remain at the Brett Street location.

Managers will work with staff directly to ensure that all aspects of this transition are being considered and to identify any specific concerns staff may have. Please contact your line manager with any queries.



Regards
Lynne Weir
Acting Chief Executive NNSWLHD