

# Internal memo

<b>To</b>	Tuggerah Lakes Private Hospital Staff
<b>From</b>	Matt Hanrahan, CEO Healthe Care
<b>Date</b>	Monday 16 <sup>th</sup> October 2023
<b>Subject</b>	Tuggerah Lakes Private Hospital

Dear Staff

Tuggerah Lakes Private Hospital was commissioned in May 2019, however despite the best efforts of the management team and doctors to grow the business, factors including the pandemic, increasing costs and poor private health fund rates have significantly impacted the hospital's long-term financial viability.

As such, the difficult decision has been made to cease all hospital services at Tuggerah Lakes Private Hospital at the end of November, and consolidate Healthe Care's footprint on the Central Coast to Gosford Private Hospital and Brisbane Waters Private Hospital.

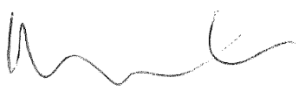
I know this news will be disappointing for you, and I wanted to firstly express my gratitude for your tireless work in providing exceptional care for our patients.

Over the coming days and weeks, we will be providing further information about the opportunities available across our other Healthe Care sites, to ensure that we can offer redeployment opportunities to staff within our group, where possible.

I appreciate that the coming weeks will be a challenging time and ask that you remain patient as we navigate these changes. To ensure you have an opportunity to ask questions, we will be having a Staff Forum on **Thursday 19<sup>th</sup> October at 12:00pm in the iMed area**. I encourage as many of you as possible to attend.

If you are unable to attend at this time, I encourage you to reach out to Jennifer McNamara to raise any questions you may have.

Sincerely



Matt Hanrahan  
Chief Executive Officer, Healthe Care