

26 October 2023

Private

Mr Gerard Hayes
General Secretary
HSU NSW/ACT/QLD
Sent by email: info@hsu.asn.au

Dear Mr Hayes,

Re: Announcement regarding Moama Residential Aged Care Home

I am writing to advise you of Southern Cross Care NSW & ACT ("SCC")'s recent decision of the Board to close its Residential Aged Care Home located in Moama, NSW. It is anticipated that this home will close by the end of November 2023.

The aged care industry is complex with an industry-wide shortage of skilled health professionals and aged care staff in regional areas.

As a not-for-profit provider of aged care services, SCC remains committed to our mission of providing care services to regional NSW and the Riverina area through our other services and homes.

SCC has considered the potential impact the closure will have on the employment of Moama Residential Aged Care Home staff and, to mitigate the effect of these changes, will in the majority of cases offer redundancy or redeployment to another SCC location or another provider within the region. Where staff work across multiple SCC locations/roles, SCC will attempt to make up any hours lost in the role with Moama Residential Aged Care Home elsewhere.

A member of the People & Culture Team will be meeting with all the affected employees over the next week, and they will have the opportunity to further discuss the changes, the impact on their employment and any further suggestions they may have that might be possible to mitigate the impact of the closure. SCC will endeavour to give prompt consideration to any matters raised by staff.

SCC will be supporting residents and their representatives to find alternative accommodation in either another SCC residential aged care facility or other residential aged care facilities. We will work with staff to identify their preferences and how best we can support them.

Staff, families, and residents were advised of the decision on 26 October 2023 in two meetings at 2pm and 3pm.

If there is any further information that we can assist you or your members with, please do not hesitate to contact the undersigned via email lyoung@sccliving.org.au.

Yours sincerely,



Luke Young
General Manager, People and Culture
Southern Cross Care NSW & ACT