

Mr Gerard Hayes
General Secretary
Health Services Union
Level 2, 109 Pitt Street
SYDNEY NSW 2000

Attention: Kym Morgan

Position | Police, Ambulance and Clinical Early Response (PACER) Clinician in Northern Sydney Local Health District (NSLHD)

Dear Mr Hayes,

I wish to notify you of approved 12 month funding for the implementation of the Police, Ambulance and Clinical Early Response (PACER) Model of Care for North Shore Ryde Mental Health Service. The funding is for 1x 0.4FTE PACER clinician within the Lower North Shore Acute team (ACT) and 1x 0.4FTE PACER clinician within the Ryde ACT. The multidisciplinary positions are graded as Clinical Nurse Consultant Grade 2, Senior Psychologist, Occupational Therapist level 4, Social Worker level 4. The funding announcement follows the successful implementation of the PACER model in the Northern Beaches and Hornsby Ku-ring-gi Mental Health Services in Northern Sydney Local Health District.

The PACER model of intervention is based on agreement between NSW Health, Police and Ambulance to ensure effective outcomes for mental health consumers. It is a joint police and mental health response activated by police, targeted to times of greatest demand, offering on scene and telephone assistance in the community. The model aims to provide the most appropriate, seamless and trauma informed care, to reduce need for presentations to the Emergency Department (ED), and increase out of hospital referral capabilities.

The PACER positions will be senior mental health clinicians who will be on duty with Police up to 8 hours a day 2 days per week to be a first responder to people with a mental health issue or suicidal ideation or self-harm. The PACER clinician attends the scene in a NSW Health vehicle or can provide telephone assistance as required. Following completion of a mental health assessment, the PACER clinician will liaise with the ACT Consultant Psychiatrist (during business hours) or Consultant Psychiatrist on Call (after hours) to determine the referral pathway i.e. Discharge into care of General Practitioner /Community Managed Organisation ACT or the ED as relevant to expedite conclusion of Police involvement.

The position will be located within respective Police Stations and will provide a highly mobile, recovery orientated clinical advice, consultancy and support to NSW Police assessing and care planning for mental health related cases in the community.

Whilst the position is a multi-disciplinary role across the NSW Health Service Professionals (State) Award, Public Health System Nurses and Midwives (State) Award and the Health and Community Employees Psychologists (State) Award it reports into the ACT team. The position has been benchmarked against other services such as the Northern Beaches and Hornsby Ku-ring-gi Mental Health Services and aligns with the Health Professional Level 4 (Occupational Therapist or Social Worker) NSW Health Service Health Professionals (State) Award.

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ABN 63 834 171 987

PO Box 4007
Royal North Shore Hospital LPO
St Leonards NSW 2065
Tel (02) 9926 8418 Fax (02) 9926 6025

Attached organisation chart details the structure.

We have commenced recruitment for the 2x 0.4 FTE in response to anticipated increase in demand for mental health services over the next 12 months. Positions will be recruited to for the 12 month funding period ending October 2023.

We welcome the participation of your members with this 12 month endeavour that we believe will make a real difference. If you or your members have any questions please do not hesitate in contacting Sheila Nicolson, A/Service Director North Shore Ryde Mental Health Service on Tel. 9462 9100 or myself – Tel. 9858 7777 or email tracey.hiscox@health.nsw.gov.au

Yours sincerely,



Tracey Hiscox
A/Manager Acute Services
North Shore Ryde Mental Health Service

03/11/2022

Cc: Sheila Nicolson, A/Service Director, North Shore Ryde Mental Health Service
Dr Katherine Lindsay, A/Clinical Director North Shore Ryde Mental Health Service
Dr Alon Faingold, Clinical Director | Mental Health Drug & Alcohol, NSLHD
Sarah Eldridge-Smith, People & Culture Manager – HR Business Partner, MHDA and PaCH

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    NSRMHS[NSRMHS Service Director] --> ClinicalDirector[Clinical Director]
    NSRMHS --> AcademicPsychiatry[Academic Psychiatry]
    
    ClinicalDirector --> UCDCHM[Unit Clinical Director  
Community Mental Health]
    ClinicalDirector --> UCDMHU[Unit Clinical Director  
Mental Health Inpatient Unit]
    ClinicalDirector --> UCDCL[Unit Clinical Director  
Consultation Liaison]
    
    UCDCHM --> OM[Office Manager]
    UCDCHM --> SAO[Senior Admin Officer]
    UCDCHM --> AO[Admin Officer  
(Eating Disorders and  
Mental Health Intellectual  
Disability teams)]
    
    UCDMHU --> QRM[Quality & Risk Manager]
    UCDMHU --> ISM[Inpatient Services Manager]
    UCDMHU --> BM[Business Manager]
    UCDMHU --> MACM[Manager Acute  
Community and EIS]
    UCDMHU --> MRS[Manager Recovery Services]
    UCDMHU --> EDM[ED Clinical Service Manager]
    
    UCDCL --> AP[Academic Psychiatry]
    
    ISM --> RNSMHIPU[RNS MHIPU  
(32 Beds)]
    ISM --> RNSPECC[RNS PECC  
(6 beds)]
    ISM --> CN[Clinical Nurse Consultants]
    ISM --> AHNM[After Hours Nurse Managers]
    ISM --> AdminMHIPUPECC[Admin team  
MHIPU PECC]
    
    RNSMHIPU --> LNSACUTE[LNS ACUTE Team]
    RNSMHIPU --> RydeACUTE[Ryde ACUTE Team]
    RNSMHIPU --> LNSEIS[LNS EIS]
    RNSMHIPU --> RydeEIS[Ryde EIS]
    RNSMHIPU --> RydeEDCMC[Ryde ED CMC]
    RNSMHIPU --> DBTCoord[DBT Co-ordinator]
    RNSMHIPU --> PIMHCoord[PIMH Co-ordinator]
    RNSMHIPU --> AdminTeamRydeCommunity[Admin Team Ryde Community]
    
    RNSPECC --> PeerWorkforce[Peer Workforce]
    RNSPECC --> LNSAOT[LNS AOT]
    RNSPECC --> RydeAOT[Ryde AOT]
    RNSPECC --> RydeOPMHS[Ryde OPMHS]
    RNSPECC --> CBDC[Community Based Dietician]
    RNSPECC --> EP[Clopline Co-ordinators]
    RNSPECC --> AdminTeamLNSCommunity[Admin Team LNS Community]
    
    CN --> EDM
    
    EDM --> EDM[ED Clinical Service Manager]
    EDM --> EDM[ED Outpatient Team]
  
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