

Gerard Hayes  
Secretary  
Health Services Union  
Locked Bag 3  
Australia Square NSW 1215

Delivered via email: [secretary@hsu.asn.au](mailto:secretary@hsu.asn.au)

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**Re: Notification of proposed organisational change within the Digital Health Service (DHS) at the Northern Sydney Local Health District (NSLHD) and Central Coast Local Health District (CCLHD).**

Dear Mr Hayes,

I write to advise you of proposed organisational changes within the Digital Health Service at the Northern Sydney Local Health District (NSLHD) and Central Coast Local Health District (CCLHD).

A review of current structure has highlighted that:

- There is a disconnect on the level of service delivered between CCLHD and NSLHD,
- The DHS team are working in silos on projects and deliverables which is impacting service delivery,
- That the business relationship service is lacking efficiency in its current form,
- The service model, currently called the End User Support is not meeting the needs of the organisation.

In accordance with the attached NSLHD procedure, *Restructuring in Northern Sydney Local Health District (PR2014\_016)*, all DHS staff have been provided with the attached Consultation Document and have been invited to provide feedback on the proposed changes by 5:00pm on 10 April 2024.

Further, in accordance with (PR2014\_016), I wish to extend the opportunity for the Health Services Union to provide any feedback on this proposal within two (2) weeks from the date of this letter. This feedback can be sent to Mr Adam Steggles, Senior HR Business Partner, Royal North Shore Hospital and District Services via email at [Adam.Steggles@health.nsw.gov.au](mailto:Adam.Steggles@health.nsw.gov.au).

Yours sincerely,



Adam Steggles  
Senior Human Resources Business Partner  
People and Culture  
Northern Sydney Local Health District

Date: 27 March 2024