

Role and function of Tier 5 Positions:

- Human resource management, including recruitment, orientation, oversight of clinical and professional support, learning and development, performance appraisal and grievance performance Management
- Clinical governance – quality, incident management, clinical documentation, auditing and complaints.
- Work health and safety.
- Service development - service descriptions, models of care and activity reporting.
- Working with the Tier 5 NUM position to develop an integrated service model for the clinical stream/program.

All of the above program managers are responsible for one program area.

Current management roles in the district (HSM 3 Positions):

1. Manager, Community and Allied Health, Clarence (74.FTE, inpatient and community, across all program areas, covering five sites)
2. Manager, Community and Allied Health, Ballina (63. FTE, inpatient and community, across all program areas, plus two district services)
3. Manager, Community and Allied Health, Lismore (54 FTE, inpatient and community, across all program areas, covering two sites)
4. Child and Family Manager, Goonellabah (35 FTE across child and family as well as some adult services, across three sites)