

## Canterbury Hospital cafeteria privatisation proposal

Dear Member,

Attached is a letter the HSU has received from the Chief Executive of Sydney Local Health District. The letter details the LHD's proposal to privatise the Canterbury Hospital Cafeteria, with private operator Zouki to take over its operation.

The HSU is seeking the views of its members regarding this proposal. If you have any concerns or feedback regarding the proposed privatisation, please contact HSU Organiser Glen Pead via email [glen.pead@hsu.asn.au](mailto:glen.pead@hsu.asn.au) by close of business Monday 14 May.

In unity,



Gerard Hayes  
Secretary, HSU NSW/ACT/QLD



File SF17/653  
Doc SD18/9564

Mr Gerard Hayes  
Secretary  
Health Service Union NSW/ACT/Qld  
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Australia Square, Sydney NSW 1215

By email: [secretary@hsu.asn.au](mailto:secretary@hsu.asn.au)  
Attention: Mr Glen Pead, Organiser, [glen.pead@hsu.asn.au](mailto:glen.pead@hsu.asn.au)

Dear Mr Hayes

**Re: Proposed Changes – Canterbury Hospital Cafeteria**

I write in relation to the Canterbury Hospital Cafeteria.

The Sydney Local Health District (SLHD) strives to provide the very best service delivery and outcomes to our clients. Our staff are fundamental to achieving optimal outcomes for clients and SLHD recognises the valuable contribution made by our staff members.

I acknowledge the importance of our dedicated staff who currently operate the Canterbury Hospital Cafeteria and appreciate their significant contributions to our Vision and Mission, which is to achieve excellence in healthcare for all.

To ensure that SLHD continues to provide the very best service to our patients, their families and our staff, SLHD proposes to utilise an external provider to operate the Cafeteria at Canterbury Hospital.

It is proposed that the company 'Zouki', which currently has a commercial arrangement with Royal Prince Alfred Hospital, will operate the Cafeteria for the first 12 months of the cafeteria's operation. An expression of interest for a longer term contract will be enacted after this 12 month period.

On the closure of the cafeteria, three permanent full time employees, two permanent part time employees, and seven casual employees will be affected. However, no permanent employees will become excess during this process and all will be provided with alternative positions within SLHD at their current substantive grading. The District will work with all casual staff to provide appropriate training to enable continued casual employment.

I am sure that you will appreciate that this change will provide a significantly enhanced service to the Canterbury Hospital staff, patients and visitors.

Can you please provide Nathan Rudd, Acting Director, Workforce Services with any comments that the Health Services Union may have in relation to this proposal within two weeks of the date of this letter.

If you have any questions in relation to the changes or would like to discuss this further, please direct them to Mr Rudd on 9767 6544 or by email at [nathan.rudd@health.nsw.gov.au](mailto:nathan.rudd@health.nsw.gov.au).

Yours sincerely,

A handwritten signature in black ink, appearing to read 'T. Anderson', is written over a printed name and title.

**Dr Teresa Anderson**  
**Chief Executive**

Date: 4 May 2018