

## **HealthShare PTOs: Always say no to emergency department jobs**

Dear Member,

HSU continues to hear feedback from HealthShare PTO members saying they have been tasked to jobs where the drop off point is the Emergency Department of a hospital.

HealthShare senior management tell us that this is not supposed to happen and if it does it's an error. Yet it continues.

Double PTO crews are neither trained nor paid to transport patients who have deteriorated or are likely to deteriorate. Another warning sign is where the patient is being taken to a higher level of clinical care. These sorts of jobs are unsafe for PTO and patient alike.

If you are an HSU PTO, you should refuse all such transports. If you are threatened in any way because you refused the transport, contact your HSU delegate immediately and we'll take action.

**Stuart Hatter**  
ADHSU Divisional Manager