

RSL Lifecare Update

Dear Member,

Your union, the HSU, met with RSL Lifecare and was informed of some upcoming changes:

New Model Of Care

In the next few months, a trial will commence of a new model of care at two facilities (Kokoda and Fromelles).

This trial will continue for three months and then a review will be conducted.

RSL Lifecare HR informed us that the specific changes had not been determined but possible/likely changes include:

- No set wake up, shower or meal times, with a likely flow-on impact on rosters.
- The end of specific rounds (e.g. no specific medication rounds)
- Self-service food options with possible flow on impact on kitchen and care roles.
- Changes to reporting lines and the role of RNs.
- Changes to how activities are delivered.
- Other changes as identified in the trial process.

The HSU informed RSL Lifecare that any changes to rosters/job roles can be a significant impact for staff and consultation with the HSU must occur.

RSL Lifecare have committed to consulting with the HSU throughout the trial and change process.

If you have any concerns in relation to the change, please email agedcare@hsu.asn.au.

Position Description Changes

We were informed by RSL Lifecare that the format and titles on Position Descriptions will be changing.

We have been reassured that there will not be a change to duties.

They are proposing position title changes, for example:

Care Service Employee Grade 1 will change to Care and Support Assistant.

Care Service Employee Grade 2 will change to Care and Support Attendant.

If you have any feedback in relation to the change in title or other position description changes, email agedcare@hsu.asn.au.

It is clear there are a lot of changes coming at RSL Lifecare. We can only support HSU members as part of the change process.

If you know anyone who is not yet a member of the HSU, encourage them to join online at www.hsu.asn.au/join or phone 1300 478 679. We are stronger when we are united.

In unity,

A handwritten signature in black ink, appearing to read 'Gerard Hayes', written in a cursive style.

Gerard Hayes
Secretary, HSU NSW/ACT/QLD