

## Uniting Peak Consultative Council Update

Dear Member,

The first Uniting Peak Consultative Council (PCC) has just been held.

The Council was established during the Enterprise Agreement negotiations as a forum to raise and resolve issues of concern for staff.

As this was the first meeting, it was an opportunity to get the major issues on the agenda.

Your HSU representatives provided a report based on the HSU member survey that had been conducted.

The major points of discussion raised included:

- Workloads and Understaffing. This was put forward by the HSU as the priority issue that must be resolved.
- Sick leave on the pay slips (that was agreed in the EBA negotiations) and **will** commence in October this year.
- Resident aggression/assaults. The HSU highlighted that the incidence of assaults on staff is way too high, and that management's response to assaults can at times be unacceptable or inadequate.
- Community Care Worker concerns around client cancellations, broken shifts and contracted hours.
- Management communication concerns.
- Cameras in the staff lunch room (that shouldn't be there).
- Concerns related to the household model of care, including the loss of activity roles.

Management are also seeking feedback on:

- The payroll ticketing system and any concerns related to the closure of tickets before resolution.
- Whether agency staff are still being offered shifts before part-time and casual staff.
- Staff needing to start early and stay late after the end of their shift (and not being paid for it).

The role of the HSU is to be the voice of Uniting workers. Please email any issues or concerns that you want raised at the PCC to [agedcare@hsu.asn.au](mailto:agedcare@hsu.asn.au).

We can only progress the big issues in Uniting with a big and broad union membership. Encourage your workmates to join online at [www.hsu.asn.au/join](http://www.hsu.asn.au/join) or phone 1300 478 679.

In unity,

A handwritten signature in black ink, appearing to read 'Gerard Hayes', with a long, sweeping underline.

Gerard Hayes  
Secretary, HSU NSW/ACT/QLD