

Sydney Healthcare Interpreter Service Operations

Dear Member,

Following notification to HSU members that SLHD had advised HSU of the transfer of SHCIS from the Division of Community Health to Population Health, several members reported multiple issues about the functioning of the service.

These included the increased use of sessional interpreters; removal of an after hours roster for permanent employees, in favour of allocation of after hours' work to sessional employees; absence of calculation of travel time in the allocation of assignments; absence of meal breaks, service centre staffing and function; and fear of retaliation from management.

As a result, consultation between senior SLHD management and the HSU and your workplace delegates is underway, with an extensive review of the operation of the service being undertaken.

If you wish to make further submissions or suggestions about the means to improve your workplace conditions and allocation of your assignments, please contact Denise O'Shaughnessy, HSU Health Professional Organiser, via email Denise.OShaughnessy@hsu.asn.au by 14 November 2018.

In unity,



Gerard Hayes
Secretary, HSU NSW/ACT/QLD