

Fresh Hope: Are You Owed Money?

Dear Member,

Due to a number of issues, members at Fresh Hope sites across the state have been questioning whether they are owed money.

Online Training

The first of these issues is training, and how to get paid for that training. In particular online training done outside of work hours.

Some members have reported that they have not been paid for compulsory online training. A basic principle is that you must be paid for all your time worked. Compulsory training is work and is also covered in your enterprise bargaining agreement, which states it must be paid at normal rates of pay.

If you feel you may be owed money for training and you are a member of the HSU, you should call HSU Member Services on 1300 478 679. It's times like this that it pays to be a member of the HSU. Aged care workers work hard for every cent and should claim any money owed.

Maintenance Staff

If you work in maintenance and are an HSU member, we want to hear from you regarding some possible issues with being on call. It could involve substantial backpay. Your local organiser should be coming around shortly to discuss this with you. If in the meantime you wish to discuss it, contact us on agedcare@hsu.asn.au.

Claiming backpay is just one more reason to be a member of the HSU. Some people say they can look after themselves in these circumstances. But they should ask themselves this: What happens if your employer says 'No' to your claim? Do you know how to file in Fair Work Commission? How much is legal advice going to cost you? Is it going to be worth it in the end? HSU members can rest assured they will get every cent owed no matter how far the claim needs to go. Join online at www.hsu.asn.au/join or phone 1300 478 679.

In unity,



Gerard Hayes
Secretary, HSU NSW/ACT/QLD