

## HealthShare PTO Bans are keeping patients safe

Dear Member,

Healthshare Patient Transport Officers are holding strong with the current bans ADHSU has in place. As a reminder, the bans are:

- **HSU PTOs will not load a second patient in the vehicle if there is a chance they may be left alone at any point of the transport; and**
- **No patient is to be unloaded unless there is an emergency, or they are at their final destination.**

With heatwaves gripping NSW, these bans are more important than ever. If the Ministry of Health don't care about patient safety, ADHSU members will.

**PTO members**, when given a multi-load job that is currently banned, are to reply either over the radio and/or via the logis:

***“As an HSU member, we have industrial action in place and will not be leaving patients unattended, or removing patients from the vehicle unnecessarily. Can you please split these jobs to ensure patient safety.”***

If there are further issues, call the on-call duty manager and explain that you will not be multi-loading due to the HSU bans and safety reasons.

**For ADHSU booking hub members** that are supporting patient safety, after receiving the above message from PTO members, reply with:

***“I am an HSU member and support your industrial action. I have no choice but to inform management that this job is being refused. You may receive a call from the Duty Manager.”***

Booking hub members are then to follow their normal procedures for notifying their team leader.

ADHSU also support our booking hub members in the choices they make, which includes whether to give out their names to PTS crews. The dispatcher's employee number is visible with every message on the logis and this is all that is required for any grievances.

Together, let's show the Ministry of Health that patient safety matters and work towards creating a safe environment for ADHSU members and patients alike.

Strength in unity.

In unity,



Gerard Hayes  
Secretary, HSU NSW/ACT/QLD