

## Uniting Laundry Allowance Update

Dear Member,

Following our communication to HSU members about the underpayment of laundry allowance, we have received the attached letter from Uniting.

This is a very positive development and is likely to result in many HSU members receiving hundreds if not thousands of dollars in back pay.

The HSU is seeking to participate in the review and will advocate for our members to ensure a positive and timely resolution.

Any member who has yet to contact us in relation to not receiving the laundry allowance can email [agedcare@hsu.asn.au](mailto:agedcare@hsu.asn.au).

This is a great example of the importance of being an HSU member. If you know someone who isn't yet a member, encourage them to join online at [www.hsu.asn.au/join](http://www.hsu.asn.au/join) or phone 1300 478 679.

We will only advocate for HSU members.

In unity,



Gerard Hayes  
Secretary, HSU NSW/ACT/QLD



30 January 2019

Gerard Hayes  
Secretary, HSU NSW  
Level 2/109 Pitt Street  
SYDNEY NSW 2000

By Email: [secretary@hsu.asn.au](mailto:secretary@hsu.asn.au)

Dear Mr Hayes,

### **Payment of Laundry and Uniform Allowances**

It has recently come to our attention that there has been an issue of underpayment of a uniform/laundry allowance to some of our employees in our Aged Care Services. This allowance is contained in the *Uniting Aged Care Enterprise Agreement (NSW) 2017* and *Uniting Aged Care Enterprise Agreement (ACT) 2017*, as well as predecessor agreements, to which your organization is a party.

We have undertaken a full review of all employees in Aged Care to ascertain those employees affected and any underpayments that are due. Our review has examined:

- a) Those employees who are eligible for a uniform/laundry allowance and have not received one; and
- b) Those employees that have received a uniform/laundry allowance, to ensure that they have received the correct allowance.

As part of the review process we have also engaged an external auditor to review our data and all allowances payments under the Agreements.

Our review has identified that the underpayment was due to a system configuration error. Our systems have now been rectified to ensure that an error of this nature does not occur again moving forward. From 6 February 2019 all eligible employees will receive the allowance.

Any current employee who is eligible for a back payment of a uniform/laundry allowance will be contacted individually in writing over the next few weeks and any back payments will be made by the end of March 2019, if not sooner. We will then focus on contacting former employees to make any necessary back payments to them.

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I note that we are meeting with Rob Sheehy on 12 February 2019 and would be happy to discuss further at that time. In the meantime, if you have queries about this information then please do not hesitate to contact me on 02 9376 1510 or 0412 048 170.

Yours sincerely,

A handwritten signature in grey ink, appearing to read 'J. Reich', with a stylized flourish at the end.

Jill Reich  
Director Customer People and Systems, Uniting