

## Concord Hospital: Proposed After-Hours On Call Social Work Service

Dear Member,

Attached is correspondence the HSU has received from Sydney Local Health District regarding the proposed establishment of an after-hours on call Social Work service.

### Member feedback requested

The HSU industrial team is currently reviewing the potential impacts of the proposed restructure upon affected employees. We are now seeking feedback, views and comments from our members.

Please review the attached documentation and provide comment and feedback by 5 April 2019. You can submit it by email to [luke.maroney@hsu.asn.au](mailto:luke.maroney@hsu.asn.au) with subject line *Concord Social Work*.

### HSU organiser and sub-branch involvement

Your HSU organiser will be visiting your workplace shortly and convening a meeting to discuss the matter with affected employees. The HSU is also seeking expressions of interest from members to be part of the consultative process as a workplace delegate in any upcoming USCC meetings regarding this proposal. The most effective way to deal with these kinds of proposals is by taking into account the concerns of the group, agreeing on a way forward and presenting that united position to management.

Please distribute this newsletter to your work colleagues for their information and comments and encourage them to attend the meeting.

**Not a member of the HSU? Now is time to join and have your say! You can join online at [www.hsu.asn.au/join](http://www.hsu.asn.au/join) or call 1300 HSU NSW and join over the phone.**

A union's effectiveness and negotiation power depends upon the strength and density of its membership base. Join your work colleagues today by becoming a member of the Health Services Union and help us continue to protect and improve your working life.

In unity,



Gerard Hayes  
Secretary, HSU NSW/ACT/QLD



Mr Gerard Hayes  
Secretary  
Health Services Union NSW Branch  
Locked Bag 3  
AUSTRALIA SQUARE NSW1215

Email: [info@hsu.asn.au](mailto:info@hsu.asn.au);

**RE: Proposed Establishment of After-Hours On Call Social Work Service  
Concord Hospital**

Dear Mr Hayes *Gerard*

Sydney Local Health District (SLHD) has established Social Work after-hours on-call services at Royal Prince Alfred Hospital and Canterbury Hospital. It has become increasingly apparent that an after-hours on-call service at Concord Hospital is also required.

The lack of available after- hours social work is a major barrier to the effective management of crisis presentations outside core business hours including sudden unexpected death, organ donation, traumatic brain injury, drug overdose, burns, child protection concerns, domestic and family violence.

To enhance service provision and to provide patient and family centred care, it is proposed that all Social Work staff at Concord Hospital participate in the on call monthly roster commencing in March 2019. Comprehensive training will be provided to all staff prior to being rostered.

Meetings with staff were held on 17 January 2019 and again on the 22 January 2019 to discuss this proposed service and to provide opportunity for staff to raise any concerns. A follow up meeting was held in early February and another meeting will be held prior to the service commencing to address any staff concerns.

If you have any questions or would like to discuss this matter further, please contact Dr Genevieve Wallace, Acting General Manager, CRGH at [genevieve.wallace@health.nsw.gov](mailto:genevieve.wallace@health.nsw.gov).

Dr Teresa Anderson  
**Chief Executive**

Date: *29.3.19*