

## Fresh Hope Home Care Update

Dear Member,

Your HSU representatives met with Fresh Hope management today in relation to the ending of home care services.

At the meeting, Fresh Hope management confirmed:

- Redundancies (and leave entitlements etc) will be paid to all staff unless they choose to continue to work for Fresh Hope (e.g. in residential care).
- After a request by the HSU, Fresh Hope management have agreed to provide staff with a breakdown of their likely redundancy pay out. If you have questions or concerns about your redundancy pay out, please contact the HSU on 1300 478 679. HSU members should also seek financial advice if they are considering early retirement etc.
- Any employment with other Home Care companies will not be a transfer of business, due to the redundancy payout. Members should be aware that wages, hours/contracts and conditions will likely be different from those at Fresh Hope and length of service will likely not be recognised.
- In relation to job opportunities within Fresh Hope (e.g. residential care), Fresh Hope have agreed to provide Home Care staff access to the current vacancies.
- The expected timeframe for the change is 6-8 weeks. It is important that members do not feel pressured into making any decisions.

If you have any further concerns or questions about this change, please email [agedcare@hsu.asn.au](mailto:agedcare@hsu.asn.au).

As with any change process, we can only represent HSU members. Encourage your workmates to join online [www.hsu.asn.au/join](http://www.hsu.asn.au/join) or phone 1300 478 679.

In unity,



Gerard Hayes  
Secretary, HSU NSW/ACT/QLD