

Tenterfield Care Leave Loading

Dear Member,

As many will be aware, HSU members have raised issues regarding unpaid penalty rates and leave loading when taking annual leave. Since then, the HSU has been working with Tenterfield Care to resolve this issue and determine the extent of any possible backpay claim.

Tenterfield Care have performed an external audit of all payslips, with the outcome that members appear to have been paid correctly. The ambiguity came about because of the way payroll system prints payslips. Rather than having correct loadings displayed, they have averaged it across the week, giving unusual percentages.

While it does appear that people have been paid correctly, the HSU nevertheless argued for an avenue for members concerned they may not have been paid correctly. Management have agreed to appointments for members to discuss and explain the payslips and go through calculations. If members aren't satisfied with management's explanation of loading, they are encouraged to call HSU Member Services on 1300 478 679.

It always pays to check your payslip. Aged care workers work 24/7 and attract an array of possible allowances. One of the benefits of being a member of the HSU is that you can always contact HSU Member Services and get up-to-date accurate information. If you know someone who is not already a member, you should invite them to join the HSU online at www.hsu.asn.au/join or call the Union on 1300 478 679.

In unity,



Gerard Hayes
Secretary, HSU NSW/ACT/QLD