



Newsletter: 559/2018
Date: 14 August 2019
Distribution: All ambulance members
Contact: Stuart Hatter



Control Centres CREWS roll-out debacle continues ADHSU calls for ban

The Ambulance service have pressed ahead with its roll-out of the CREWS system and have not responded to concerns expressed by members or calls to status quo the program.

We all know – as does the Auditor General – there aren't many Ambulance initiatives that start as good and credible ideas that don't end up ruined by NSW executive management during implementation. Not only is the system full of bugs (that lead to on road staff missing out on miss crib penalties), but they have not bothered to properly train control staff in its proper use.

In our last notice we indicated that if the employer removed, among other things, area staff sheets, we would introduce bans.

It is now necessary to call on members to ban the use of the CREWS system.

What this means for you is, regardless of how confident you are with the CREWS system, you should decline to use it and instead rely on the systems that existed before the introduction of CREWS.

In unity,

A handwritten signature in black ink, appearing to read 'Gerard Hayes', written in a cursive style.

Gerard Hayes
Secretary, HSU NSW/ACT/QLD