



Newsletter: 563/2018
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Distribution: All ambulance members
Contact: Your ADHSU Organiser



ADHSU members force NSW to back down from retiring CADLink Nav

As you may have heard in an email from management, CADLink Nav was due to be decommissioned as of COB Wednesday the 14th of August. If you didn't know, that's probably because there was a complete lack of consultation with members about a decision that affects the way paramedics do their jobs.

CADLink Nav is the text messaging service that provides the incident number, address of the job and link to that address. This system is useful not only as a navigation tool, but also as a means of recording jobs paramedics have attended.

ADHSU members gave feedback to management that removing CADLink Nav as an option for use will mean that there is no back-up if the MDT terminal malfunctions, putting patients at risk.

The lack of consultation over this decision coupled with the lack of foresight to properly assess issues with the alternative MDT terminal such as efficiency and reliability saw the ADHSU invoking a status quo. Overnight, NSW backed down on their decision and have deferred the decommissioning of CADLink Nav until a later date.

We encourage all ADHSU members who feel that they were not genuinely consulted provide feedback to management about CADLink Nav and their desire for genuine consultation in future. Genuine consultation involves members having the opportunity to receive information and give feedback on proposed changes to their work and how they fulfil their duties prior to any decisions being made.

In unity,

A handwritten signature in black ink, appearing to read 'Gerard Hayes'.

Gerard Hayes
Secretary, HSU NSW/ACT/QLD