

## **Sydney Children's Hospital: Problems with transition to PM**

Dear Member,

Admin staff at Sydney Children's Hospital Randwick have been raising serious concerns about the recent transition from the iPM to the PM database management program. One of the issues raised is that the new system is not functioning adequately in an environment where services are shared with Prince of Wales Hospital, who still use iPM.

When this transition first commenced, management maintained that it would be seamless. The transition should have been completed months ago, but members have advised this certainly hasn't been the case.

Members are telling us staff at the SCHR are still having to run the two systems in tandem. This is not only creating serious workload issues and rightly concerned there could be potential for serious adverse patient outcomes.

At a recent meeting between SCHR management and your HSU representatives, we specifically asked SCHR to take full responsibility should a serious adverse patient outcome occur and to give an undertaking that staff would not be held responsible if it was determined to be linked to these system issues.

Instead of supporting staff, they chose to refuse this reasonable request. This is unacceptable. The HSU will not see members scapegoated because the employer has failed to properly introduce a new system.

As members of the Union we are needing to hear from you directly and let us know:

- If you are having problems with this new system?
- In your opinion, what risks are patients exposed to because of the new system?
- What would you like to see done to fix this?

Please provide your feedback to HSU Organiser Peter Mason via [peter.mason@hsu.asn.au](mailto:peter.mason@hsu.asn.au) by 27 September. Once we have received your feedback Peter will collate members' concerns and views and hold a members' meeting to determine next steps.

If any of your colleagues have not yet made the choice to join their Union, please forward them this newsletter and encourage them to join by completing the attached membership form, calling 1300 478 679 or going to [www.hsu.asn.au/join](http://www.hsu.asn.au/join).

In unity,



Gerard Hayes  
Secretary, HSU NSW/ACT/QLD