

## Retail outlets at Concord Hospital

Dear Member,

Attached is correspondence the HSU has received from Sydney Local Health District regarding a decision to contract out Retail Food Services within the hospital.

### Member feedback requested

The HSU industrial team is currently reviewing the potential impacts of the proposed restructure upon affected employees. We are now seeking feedback, views and comments from our members.

Please review the attached documentation and provide comment and feedback by 17 October 2019. You can submit it by email to [luke.maroney@hsu.asn.au](mailto:luke.maroney@hsu.asn.au) with subject line *Concord Retail Outlets*.

### HSU organiser and sub-branch involvement

Your HSU organiser will be visiting your workplace shortly and convening a meeting to discuss the matter with affected employees. The HSU is also seeking expressions of interest from members to be part of the consultative process as a workplace delegate in any upcoming USCC meetings regarding this proposal. The most effective way to deal with these kinds of proposals is by taking into account the concerns of the group, agreeing on a way forward and presenting that united position to management.

Please distribute this newsletter to your work colleagues for their information and comments and encourage them to attend the meeting.

**Not a member of the HSU? Now is time to join and have your say! You can join online at [www.hsu.asn.au/join](http://www.hsu.asn.au/join) or call 1300 HSU NSW and join over the phone.**

A union's effectiveness and negotiation power depends upon the strength and density of its membership base. Join your work colleagues today by becoming a member of the Health Services Union and help us continue to protect and improve your working life.

In unity,



Gerard Hayes  
Secretary, HSU NSW/ACT/QLD

Mr Gerard Hayes  
Secretary HSU NSW/ACT/QLD  
Locked Bag 3  
**AUSTRALIA SQUARE NSW 1215**

Via email: [secretary@hsu.asn.au](mailto:secretary@hsu.asn.au)

Dear Mr ~~Hayes~~ *Gerard*

**Re: Retail outlets at Concord Repatriation General Hospital**

I write to advise that Concord Repatriation General Hospital (CRGH) has reviewed the services provided internally for Retail and will now go out to the market, via an EOI process, to source a private contractor for the provision of Retail Food Services, in a similar arrangement to other hospitals. This decision has been taken to better focus the attention of the Hospital on the core business of delivering patient care and allowing a professional group to offer appealing and healthy food services to our staff, patients and visitors.

I acknowledge the importance of our dedicated staff who currently operate the Concord Hospital Cafeteria, Medicos Café and Juice Bar and appreciate their significant contributions to our Vision and Mission, which is to achieve excellence in healthcare for all.

CRGH will seek to implement the changes in the Food Retail Services (Concord Hospital's cafeteria, medicos café and juice bar) in a timely manner which is expected to be completed by the end of December 2019. However, as you will appreciate, this will be dependent on variable factors being met, including the contractual aspects pertaining to the ongoing use by the Hospital of the Food Retail Service areas.

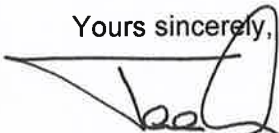
I will be meeting with affected staff at 2.30pm on Friday 4<sup>th</sup> October 2019 and an invitation has been extended to Mr Luke Maroney and Ms Cherree Wright to attend the meeting. It is further proposed that staff will be offered one-on-one meetings to discuss individual circumstances. These meetings will begin to be scheduled.

Commercialisation of these retail food outlets will affect 25 CRGH staff in total (which also includes 2 temporary and 5 casual staff) and it is anticipated that alternate roles will be identified within Sydney Local Health District. CRGH and Workforce Services will be working with the affected staff to work towards the best possible outcomes.

Consultation with the affected staff has begun and will continue as will consultation with the Health Services Union.

With the agreed actions in place, I am confident a positive outcome will be achieved for all staff involved. Thank you again for the HSU's participation in this process.

Yours sincerely,



Dr Teresa Anderson AM  
**Chief Executive**

Date: *2.10.19*