



Newsletter: 776/2019  
Date: 14 October 2019  
Distribution: All ambulance members  
Contact: Your HSU Organiser



## Orders made against DOM work instruction industrial action

The NSW IRC issued orders [linked here](#), this afternoon for all Industrial Action in relation to the DOM Work Instruction to cease immediately.

The orders were made despite the employer introducing a Work Instruction in breach of the Award.

There is an incentive for ADHSU members to comply with the orders and lift all industrial action in relation to the DOM Work Instruction. The IRC 'strongly' recommended that they suspend two aspects of the work instruction that DOM members have difficulty with: the starting location of DOMs, and the new restrictions on what type DOMs can be called out for. The third issue of dispute, being that Inspectors won't be replaced during unplanned leave. This continues to be a problem for ADHSU members. As you know, to save money, the Service often refuses to replace on-road paramedics.

The suspension of two of the three items in contention coupled with the fact that there are scheduled talks between HSU Inspectors and the Service on Monday leads us and HSU Inspector delegates to recommend compliance with the orders. That is, we believe you should lift all bans as soon as you see this message.

This whole dispute has shown light on what has been a growing concern for some time. It seems that through the Ambulance Service, the Ministry has created a culture of penny pinching over patient care. As such, we will call a meeting in the HSU office of all HSU DOMs to address extreme efficiency over positive patient outcomes, as no member of the community should receive a less than appropriate response than what they deserve.

We will report on how the discussions go on Monday.

In unity,

A handwritten signature in black ink, appearing to read 'Gerard Hayes'.

Gerard Hayes  
Secretary, HSU NSW/ACT/QLD