



Newsletter: 833/2018  
Date: 30 October 2019  
Distribution: All ambulance members  
Contact: Your HSU Organiser



## IRC Downs Union Claims while Awarding Ministry's Non-Clinical DCCOs

The Ministry of Health made an application last year to the IRC seeking to introduce non-clinical DCCOs into the award at a reduced rate of pay.

The HSU filed a cross-claim. That claim included:

1. Base wage equality for all DCCOs;
2. Extension of the Control Centre Allowance to DCCOs, SCCOs, and ACCOs;
3. Annual leave equality for all DCCOs; and
4. Introduction and guaranteed staffing of a dedicated clinical support officer to ensure a clinical presence in control centres.

It was, overall, an ambitious claim. It was nonetheless a consistent and fair approach to the complex issues in the case.

Today Commissioner Sloan rejected all elements of the HSU cross-claim, while awarding the Ministry's claim.

The silver lining is that there will be greater job security for our members in non-clinical DCCO roles. There are members who have had their employment under a cloud for many years, and will breathe easier with this issue resolved.

At the same time the Ministry and Commission have somehow managed to undervalue the work of control centre clinicians and non-clinicians.

We are disappointed with the decision and will be reviewing it carefully.

A copy of the decision is available here:

<https://www.caselaw.nsw.gov.au/decision/5db75e34e4b0ab0bf60734b3>

Stuart Hatter  
**Divisional Manager Ambulance**