

# Gosford Hospital My Food Choices Update

Dear Member,

On Monday 4 November, HSU Food Services delegates met with the HealthShare Sector Manager to escalate members' ongoing concerns over staffing levels and workloads since the introduction of the My Food Choices system.

Following this meeting, the Sector Manager reached agreement with delegates to review and implement a number of changes including:

1. Reviewing rosters with a view to reducing worker fatigue related to working 7 days straight.
2. Creating a system which is fair and transparent when allocating overtime or extra shifts.
3. Considering allowing staff who do not want to work weekends to opt out.
4. Reviewing of staffing levels based on activity, including the acknowledged 13% increase since the opening of the redevelopment.
5. Creating a system to manage workloads when members are working short staffed
6. Undertaking a review of current work schedules and times allocated to each task versus the actual time taken, with a view to making changes.
7. Creating a fair and transparent process for staff to apply and be approved for Annual Leave requests.

As part of this agreement, the Sector Manager has agreed to provide delegates data from the system, as well as several other timeframes to address our members' concerns.

On behalf of members, we thank the Sector Manager for engaging with the workforce and taking their concerns seriously. Dealing with these issues in a respectful way has allowed us to make positive steps forward.

When members stand together, support each other and stay strong, we can achieve outcomes like this.

If you know anyone who isn't yet a member of the Union, encourage them to join online at [www.hsu.asn.au/join](http://www.hsu.asn.au/join) or call us on 1300 478 679.

In unity,



Gerard Hayes  
Secretary, HSU NSW/ACT/QLD