

Mental Health Admin win recognition for duties performed

Dear Member,

Admin Officers working after hours within Mental Health have finally had the duties they have been performing recognised, with Mental Health management agreeing to regrade them from Admin Officer level 2 to Admin Officer level 3.

This win stems from a restructure in 2017, in which management took the view that after hours Admin Officers were not required to perform duties associated with patient admissions to Mental Health or Mental Health tribunals – duties of a level 3 – and that these duties would only be performed by staff working during the day.

What we now know is this was never the case. After hours Admin Officers faced the same expectations and continued doing the same duties as their day shift colleagues, but at the lower rate of pay.

The HSU successfully argued that the Award is clear: if any employee is required to or expected to perform level 3 duties, they should be paid accordingly. The alternative would be that no one performs these duties and members only perform duties they are employed to do under their Award classification – something our members were prepared to do if management did not come to the party.

If you feel you are performing duties above your grade, we encourage you to contact our Member Services Division on 1300 478 679 and get advice.

It's wins like this which demonstrate the power of being in the Union. If you or any of your colleagues are not currently a member of the HSU, we encourage you to join online at www.hsu.asn.au/join or call 1300 478 679 and join over the phone.

In unity,



Gerard Hayes
Secretary, HSU NSW/ACT/QLD