

## **No more talking, time for action – Gosford Food Service members endorse 3 hours stop work meeting**

Dear Member,

For the past 7 months members from the Food Services Department at Gosford Hospital have been attempting to negotiate and resolve with Management many serious concerns to no avail.

Today they have said enough is enough. We want action, not meaningless talk that results in no outcomes.

Today's decision to take industrial action is not taken lightly we need to send a clear message - we demand a respectful workplace and to be treated with dignity.

This action is also taken to stand up for better patient care. Food service staff should be allowed more time than the current 45 seconds per patient when taking their food order or delivering their meals.

Below is the resolution endorsed by members from Food Services:

*Gosford – Food Services Resolution.*

*Health Service Union members from within the Food Services Department of Gosford Hospital held a meeting today, Wednesday 18<sup>th</sup> December and endorsed the following:*

- 1. Over the past 12 months, since the redevelopment opened, it is accepted there has been an increase of over 13% in Hospital activity.*
- 2. HSU and its members from within Food Services at Gosford Hospital have been in dialogue with Management from over 7 months.*
- 3. During this time HSU and its members have raised ongoing concerns including, but limited to, excessive workloads, inappropriate staffing levels to meet the Hospital's demands, poor rostering, unacceptable workflows and schedules, concerns of potential systemic bullying and harassment.*
- 4. It is noted over this period many members have left the workplace crying and in tears because of the unreasonable expectation placed upon them by Management.*
- 5. During this period Management appeared to take our concerns seriously at the time however little has occurred to make any substantial difference to our members' experiences at work.*

*Given the above members are unfortunately at a point where they have tried and exhausted every available option to resolve their concerns and are left with no other*

*option but to demand the following outcomes in conjunction with taking the following Industrial action;*

- 1. An immediate increase of 8FTE. This represents an increase in FTE equal to the increase in Hospital activity*
- 2. A full external and independent investigation into our concerns of potential systemic bullying and harassment within the Department. This investigation must be conducted in a fair and transparent manor, one this is free from any fear of retribution*
- 3. A 3 hour stop work meeting occur Thursday 19<sup>th</sup> December at Gosford Hospital between 11.30am and 2.30pm.*

*Passed: Unanimously*

Feel free to join us at 11:30am, Thursday 19<sup>th</sup> December, to show unity and support for their action. We will be meeting near the new BBQ area outside the new tower, please use the stairs out the back of the level 2 staff café.

If you need more information or have any question please contact Matthew Ramsay on – [matthew.ramsay@hsu.asn.au](mailto:matthew.ramsay@hsu.asn.au) or 0419 553 105.

In unity,



Gerard Hayes  
Secretary, HSU NSW/ACT/QLD